ANDROID GUIDE FOR DOWNLOADING NHS COVID-19 APP
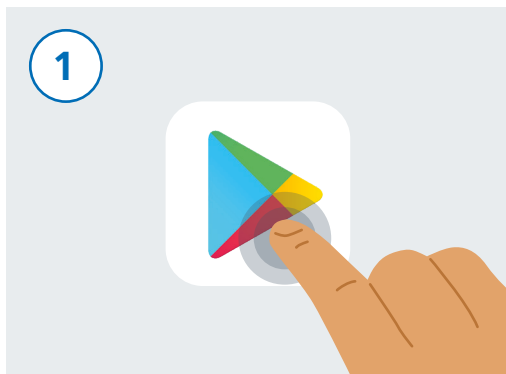
GIG CYMRU NHS WALES | Profi Olrhain Diogelu | Test Trace Protect
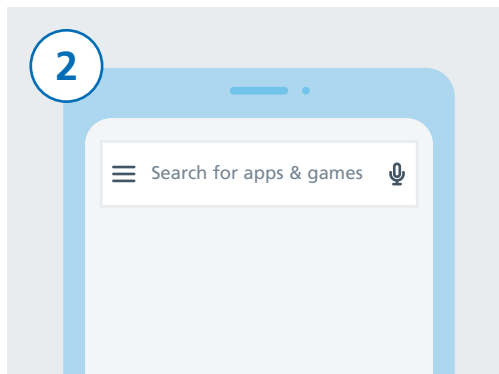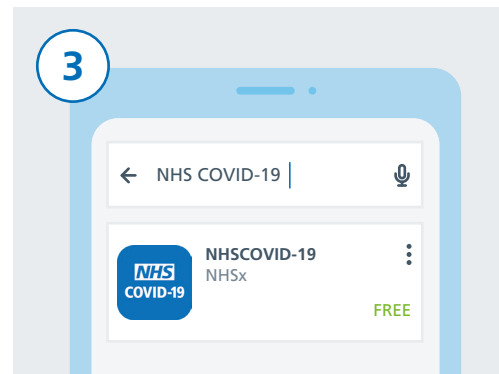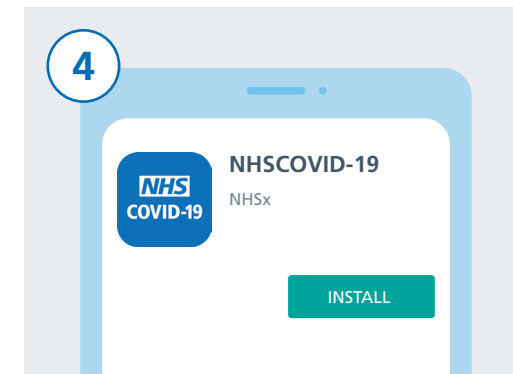
NHS Test and Trace

1

Unlock your phone. Scroll through your phone to find an app called "Play Store". The app looks like the image above. Tap on it to launch it.
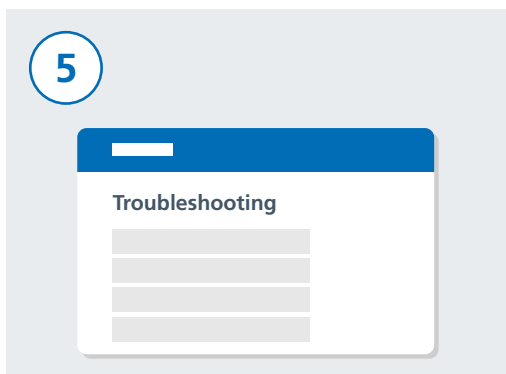
2

Search for apps & games

At the top of the screen you can see a search box which reads "Search for apps & games". Tap on this search box.

3

NHS COVID-19

NHSCOVID-19
NHSx
FREE
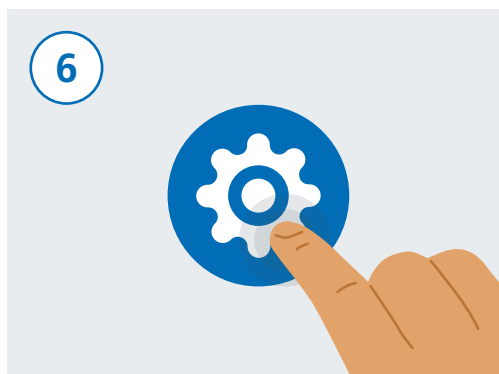
Type in "NHS COVID-19". Below the search box you will see a list of results. Tap on a result with the name "NHSCOVID-19".
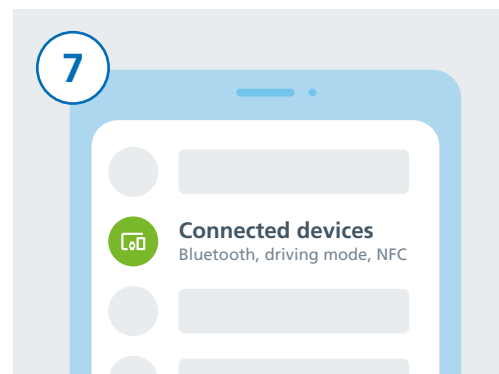
4

NHSCOVID-19
NHSx
INSTALL

On your screen you can now see details of the NHS COVID-19 app. Tap on the "INSTALL" button.

5

Troubleshooting
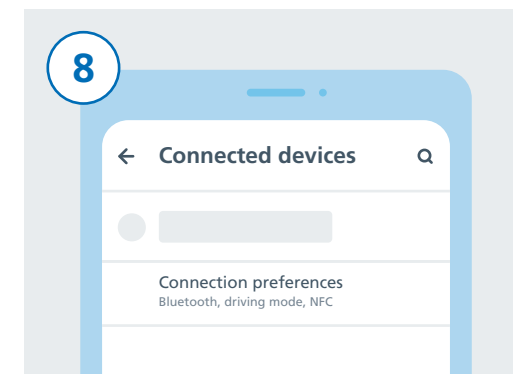
If this has not worked, visit "Troubleshooting" on the NHS COVID-19 app website **www.covid19.nhs.uk** for guidance that will help.

6

Now it's time to switch on Bluetooth so that the NHS COVID-19 app can work. To do this, first find the "Settings" app and tap on it.

7

Connected devices
Bluetooth, driving mode, NFC

Scroll down the list to find "Connected devices" or "Connections" depending on the model of your phone and tap on it.

8

Connected devices

Connection preferences
Bluetooth, driving mode, NFC

Next, scroll down the list. Either find "Connected preferences" or "Bluetooth" and tap on it.
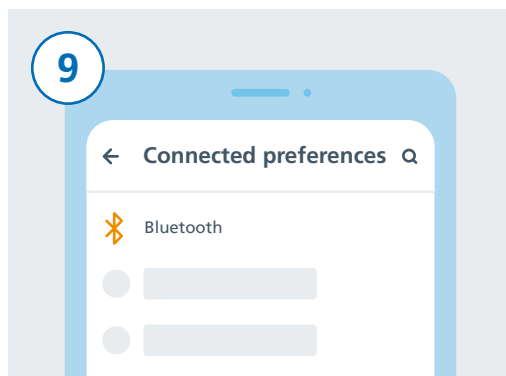
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9

Connected preferences

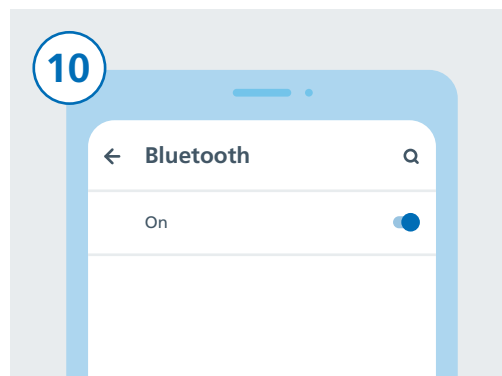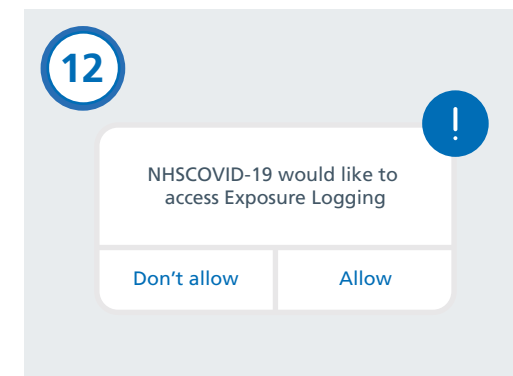Bluetooth

If you tapped "Connected preferences" in the last step, now find "Bluetooth" and tap on it. If you tapped on Bluetooth, you will not need this extra step.

10

Bluetooth

On

Switch Bluetooth on by tapping on the slider on the right. You can see it is on if the slider's colour changes.
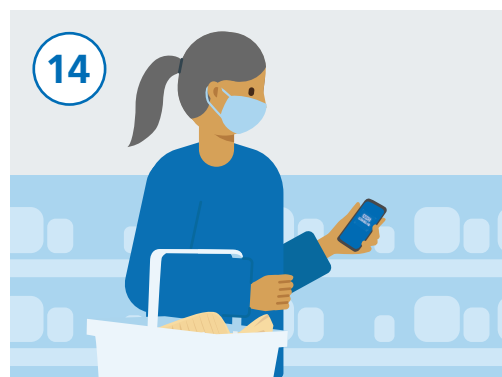
11

NHS COVID-19

Press the home button or swipe up to return back to your phone's home screen where you can see all of your apps. Find the NHS COVID-19 app and tap on it to launch it.

12

NHSCOVID-19 would like to access Exposure Logging

Don't allow | Allow

Follow the steps to finish setting-up the NHS COVID-19 app. This includes allowing "Exposure Logging" which is used to identify whether you are at risk.

13

When you have completed set-up, your NHS COVID-19 app is now up and running.

14

You can use your phone as normal, however make sure to keep the NHS COVID-19 app running in the background and Bluetooth turned on. It will not track your location.