DE MONTFORT UNIVERSITY LEICESTER

1

Information Technology and Media Services

Last updated August 2020

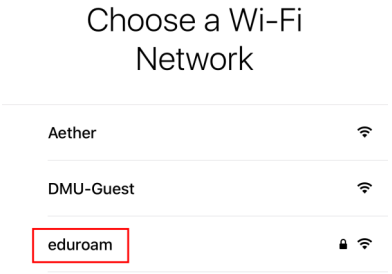
Connecting to the Wireless Network (eduroam)

eduroam provides staff and students with a wireless connection when travelling to other institutions worldwide, that subscribe to eduroam.

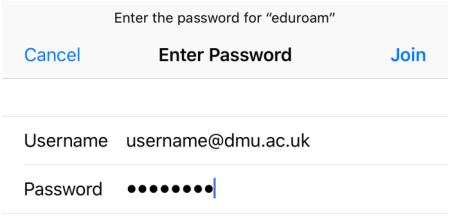
You can access eduroam where you see this logo.

How to connect your Apple iPhone, iPod or iPad to eduroam

- Tap **Settings > Wi-Fi**
- Tap **eduroam**

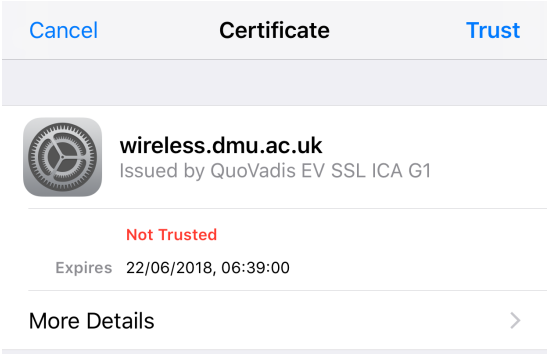


- Now enter your username and password as below:



Username	Your unique P-number found on your student ID card, followed by @dmu.ac.uk — e.g. P1234567x@dmu.ac.uk Please note, this **is not** your e-mail address
Password	Your MyDMU or Blackboard password

- Tap **Join**
- After a few moments, you will be shown a security certificate. Tap **Accept.**



- You should now be connected to **eduroam** Wi-Fi

Password Changes

If your password changes you will need to update **eduroam**

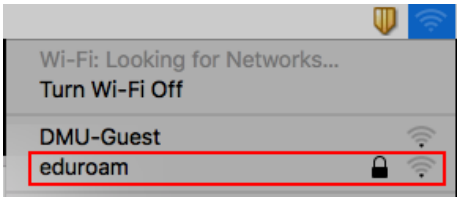
- Go to **Settings** and **Wi-Fi**
- Select **eduroam** and you will be prompted for your new password.
- Enter it and select **Join**

You will now be reconnected to eduroam. You will have to do this every time your password changes.

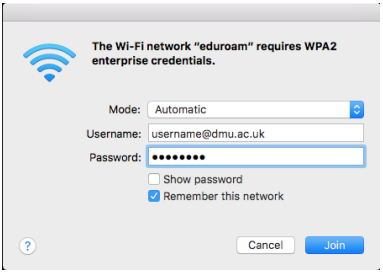
How to connect to eduroam using Apple OSX

These instructions are supported on OSX 10.13 and newer.

- Select **eduroam** from the wireless network list

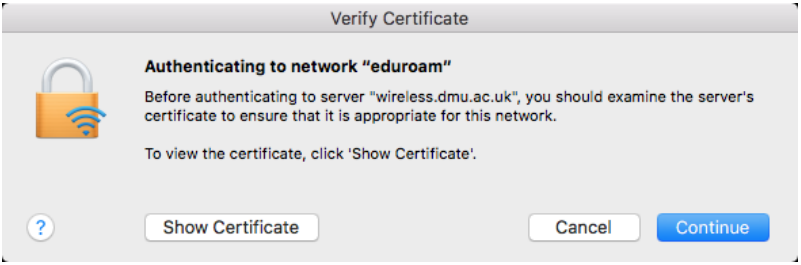


- Now enter your **username** and **password** as below:

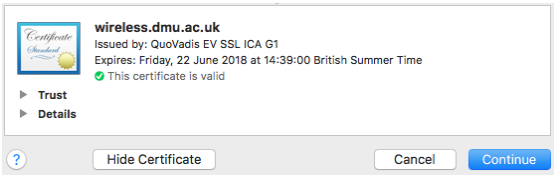


Username	Your unique P-number found on your student ID card, followed by @dmu.ac.uk — e.g. P1234567x@dmu.ac.uk Please note, this **is not** your e-mail address
Password	Your MyDMU or Blackboard password

- click **Join**
- You will be issued a certificate from wireless.dmu.ac.uk



- If you wish to view the certificate, click **Show Certificate**
- Click **Continue**



Password Changes

If your password changes you will need to update **eduroam**

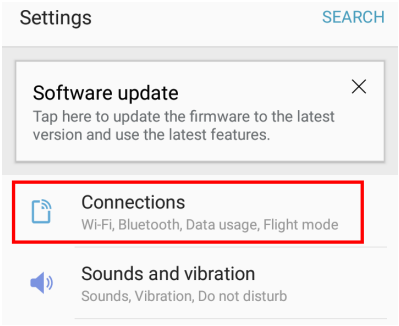
- Go to **Settings** and **Wi-Fi**
- Select **eduroam** and you will be prompted for your new password.
- Enter it and select **Join**

You will now be reconnected to eduroam. You will have to do this every time your password changes.

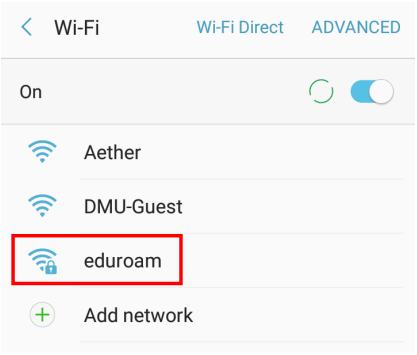
How to connect to eduroam using Android phones & tablets

- From the main menu, tap **Settings**

- Now tap **Connections**, then **Wi-Fi**

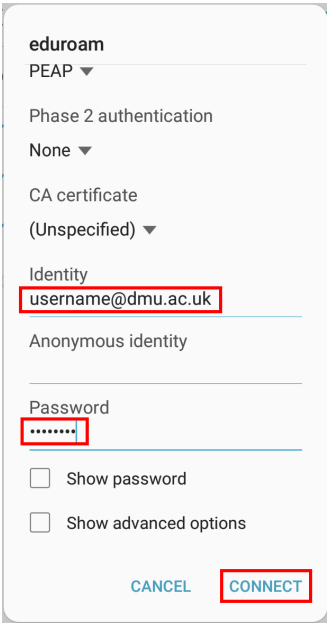


- In the list of Wi-Fi networks, tap **eduroam**



Username	Your unique P-number found on your student ID card, followed by @dmu.ac.uk — e.g. P1234567x@dmu.ac.uk Please note, this **is not** your e-mail address
Password	Your MyDMU or Blackboard password

- Click **Connect**



- You should now be connected to eduroam Wi-Fi

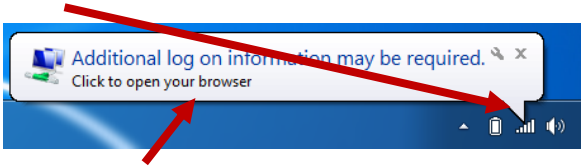
Password Changes

If your password changes you will need to update **eduroam**

- Go to your **Wi-Fi** settings
- Select **eduroam** and select **Forget**. Now follow this user guide again to setup with a new password.

How to connect to eduroam using Windows 8.1 & 10

- On your taskbar select the **Wireless Connections** icon
- Select **DMU-Guest** and select **Connect**



- If a browser login automatically appears, proceed to next step, or you may be prompted for additional log on information and asked to click to open your web browser.
- You will now be at the **DMU Guest** Wireless login page. **DO NOT LOGIN**, click the link "**If you are a DMU Student or member of Staff, please click here**"
- Select the installation file for your device operating system
- If you have the option, choose to **Run** or **Open** the file. If not, save it, then look in your usual download folder and open the file to run it.
- At this point, ignore any security warnings you may receive from Windows SmartScreen Filter or your anti-virus software saying the file cannot be checked or verified and select the relevant options to allow it to run.

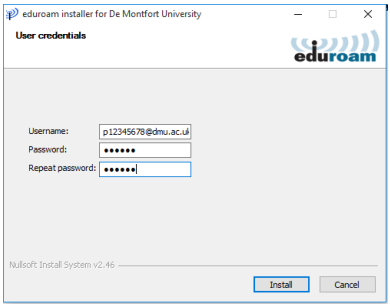
N.B. (The file is published by TERENA (eduroam@terena.org) and has also been digitally signed by them to validate it's integrity.)

- The eduroam installer window will display. Select "**Next**"
- This software **MUST** only be run if you are a DMU Student or member of Staff. If you are a member of DMU, click "**OK**", otherwise click "**Cancel**" to end the process.

- You are now prompted for your username and password

Username	Your unique P-number found on your student ID card, followed by @dmu.ac.uk — e.g. P1234567x@dmu.ac.uk Please note, this **is not** your e-mail address
Password	Your MyDMU or Blackboard password

- Select **Install**
- If you receive a security warning about installing a certificate from a certification authority representing "**QuoVadis Root CA...**", select "**Yes**"
- Installation complete dialog box will be shown. Select **Finish**
- You are now connected to eduroam



Password Changes

If your password changes you will need to update **eduroam**

For Windows 8.1

- Select your **networks icon** from your taskbar. If you are **not** automatically asked for your username & password select **eduroam** and then **connect.**
- Enter your username & new password and select **OK**.

For Windows 10

- From the Wireless icon in the taskbar select **Network Settings**
- Look for **Manage Wi-Fi settings** (you may have to scroll down)
- Under the **Manage Known networks** (at bottom of screen) select **eduroam** and select **forget**
- Close the settings screen and re-connect to eduroam following these instructions using your new password.

Change your Password

- After you have logged into DMU Systems for the first time ensure you change your password.
- Your password must be a min of 8 and max of 32 characters and should contain at least one number. **It is case sensitive**.
- This is easy to do, by logging into **https://sspr.dmu.ac.uk** (the Self Service Portal) and setting up your security questions.
- If you have not changed your default password you must now do this following the above instructions'.

Unsupported Devices

Devices without manufacturer support are no longer supported on eduroam. This includes:

- Windows versions prior to 8.1 (e.g. XP, 7, 8.0)
- Apple OSX versions prior to 10.13 High Sierra
- Windows Phone (all versions)

Contact Us

If you are having difficulties in connecting your device please visit:

the ITMS Service Desk in Kimberlin Library, first floor
Or
Call ITMS Service Desk on: **0116 250 6050**

Or
Email: Itmsservicedesk@dmu.ac.uk

For more information on eduroam visit our webpage
http://eduroam.dmu.ac.uk