

Estates and Facilities Directorate

Accommodation

Guarantee of University Arranged Accommodation for International (EU & Overseas) Students 2026/27 (September 2026 – July 2027)

Whether you are a new undergraduate or new postgraduate international student, if you are coming to DMU from the EU or overseas for a full academic year then we will guarantee you accommodation for the length of the academic year in university arranged accommodation*. This is based upon accommodation contract lengths varying between 41 weeks and one day and 44 weeks (which run from September 2026 – July 2027) and subject to you meeting the conditions below.

Our Undergraduate and Postgraduate Accommodation Guarantee

As a new EU or overseas student, you are guaranteed a place in university-arranged accommodation during your first year if you meet the following conditions:

Step 1: Meet the eligibility criteria based on your nationality:

- Students required to undergo a credibility assessment must have successfully completed and passed the assessment by **31 July 2026**.
- Students not subject to a credibility assessment must have made their minimum required pre-CAS deposit payment by **31 July 2026**.

Step 2: Secure a room booking by making either a Provisional Booking (including the required Booking Payment) or a Confirmed Booking for a room in university-sourced accommodation no later than Friday, **7 August 2026**.

Complete the booking process by engaging with the University's online booking system to convert any Provisional Booking into a Confirmed Booking, in accordance with the online booking Terms and Conditions.

If you are an insurance or clearing student, we can't guarantee you accommodation, but we will do our best to find you a room if we have availability.

Our guarantee for international part-year students

If you are coming to the University for only part of the academic year such as Student Exchange or FIFA then you are guaranteed accommodation for the duration of your course as long as the minimum course length is 10 weeks and the course does not finish after the end of the academic year.

Payments

All payments as referred to as part of the accommodation online booking process must be completed. If your accommodation provider requires payment before you move in, these payments must be completed in advance. If they are not, your accommodation guarantee may no longer apply.

Refunds

If circumstances beyond your control prevent you from travelling to the UK to study, or, if you fail your English language test or if your visa application is refused, the University will arrange a refund of your Booking Payment as well as any other advance rental payments which you have previously made towards your university-sourced accommodation.

This refund is conditional on you notifying the Accommodation Office by no later than 5pm Monday 12th October 2026 that you will be unable to take up your accommodation.

To obtain a refund, you must email the Accommodation Office

E: accommodation@dmu.ac.uk

stating your case and providing appropriate evidence, such as notification of your visa refusal or other supporting evidence of exceptional circumstances.

*Subject to Terms and Conditions below:

1. Guaranteed accommodation is available to all new undergraduate or new postgraduate international students either
 - a) successfully completed and passed a credibility assessment by Friday 31st July 2026 or,
 - b) made their minimum required pre-CAS deposit payment by Friday 31st July 2026
2. Accommodation must be booked by Friday 7th August 2026, after which the guaranteed accommodation offer will lapse.
3. Eligible students booking a room directly through DMU need to have made the booking payment at the time of reserving the room, and confirm the room within the deadline as specified by DMU.
4. For a room with an approved private provider, you may need to book directly with that provider under the guidance and support of our Accommodation Team. Bookings with a private provider are subject to that provider's terms and conditions.
5. DMU are unable to guarantee room types, price points, locations or specific halls.
6. DMU reserves the right to withdraw the offer of guaranteed accommodation at any time.