



New Wharf Hall Your Essential Guide



Welcome to your new home

We hope you are excited to settle in to student life in New Wharf Hall and the city of Leicester.

Welcome to your halls of residence, your home at De Montfort University Leicester (DMU) for the next year.

For many of you, this will be the first time you have lived away from home and we will

work hard to create a safe and comfortable environment for you. We want you to think of your accommodation as your home, somewhere where you can relax, study and do whatever it is you enjoy doing. Living in our accommodation is a great way to learn

to live independently, make new friends and most importantly, have fun. It may be daunting at first, but remember that everyone is in the same boat!

In this guide you will find everything you need to know about life in New Wharf Hall. We've also included some handy tips about living with others and of course, a few

ground rules to consider. We want to make sure that our accommodation is a great place for everyone to live, regardless of personality or interests.



Meet the team

Get in touch

You can get in touch with the team by contacting reception.

T: **+44 (0)116 250 6593**

E: **halls@dmu.ac.uk**

The halls phone lines and email inbox are monitored 8.30am – 5pm (Mon – Thu) and 8.30am – 4.30pm (Fri). Urgent queries out of office hours will need to be reported through to Security.

T: **+44 (0)116 257 7642**

E: **security@dmu.ac.uk**

The Halls Management Team are responsible for the smooth running of the halls of residence and are your first point of contact. The Hall Managers' duties include: student support, monitoring health and safety standards as well as cleaning standards of the halls and dealing with disciplinary matters. Please note, hall staff are not always in the office, however there is someone available 24 hours a day through the security team.



Patrick Page-Ward
Hall Manager



Gareth Lloyd
Halls Assistant



Shaun Wood
Caretaker



Kevin Richardson
Caretaker



Jane Ward
Domestic



Karen Jones
Domestic



Emily Turlington
Domestic



Manisha Asawla
Domestic



Sarah Raven
Accommodation
Support Officer

Halls Management Team

If you've got any queries during your stay with us you can contact the halls team by email at halls@dmu.ac.uk, by phone at +44 (0)116 250 6593 or just pop down to the office. Our reception is open 8.30am – 5pm (Mon – Thu) and 8.30am – 4.30pm (Fri) so whether you've lost your key, have a question about your room or just want a chat, the team are always around to help out.

Caretakers

Our caretakers are around on weekdays to maintain the site. They will respond to any maintenance requests you send in. They will also be able to help if you get locked out of your room. Make sure you say hello when you see them out and about.

Domestic Team

Our domestic team will assist in cleaning the communal spaces in your accommodation such as entrance lobbies, communal bathrooms and corridors. You are responsible for cleaning your room and your kitchen. Ask one of the friendly team if you have any questions about cleaning.

Building Attendants

After hours and at weekends, the building attendants will be on site acting as a first point of contact for any concerns you might have. Based in the office they will be around Mon – Fri (4.30pm – 7am) and 24 hours at the weekend.

General information

Your fob

You will be given a fob and key on arrival. Please keep them safe as they are used to gain access to the building, your flat and your postbox. Keep them with you at all times and never give them out to anyone else. If you lose your fob you will need to notify the halls team as soon as possible and you will be charged for a replacement, as outlined in your accommodation terms and conditions. For a full list of charges, please visit www.dmu.ac.uk/study/accommodation/halls-of-residence/new-wharf-hall.aspx and select "Terms and conditions".

Your accommodation

The Student Accommodation Code has been designed to protect your rights to safe, good quality university and further education college accommodation. It ensures that, wherever you are studying, you get the best out of your time living in university or college residences. It outlines everything you should expect from your university managed accommodation as well as your responsibilities as tenants. For more information, visit www.thesac.org.uk



How to get online

Step 1: Connect to Glide Wi-Fi

- Scan for available Wi-Fi networks and select **Glide_Signup**.
- Open a browser and you will be re-directed to the Glide welcome screen.
- Under "Just moved in?", click on **Register**.

Step 2: Create account

- Complete all fields and click **Register**.

Step 3: Connect to your secure network

- If registration has been successful, a confirmation screen with your unique network passkey will be displayed.
- Click on the **copy** icon and go to your device's network settings.
- **Forget** the Glide_Signup Wi-Fi network and **connect to the Glide_Resident network** instead.
- Paste your passkey in at the prompt and continue.
- Once connected, you can get online.
- You can use the same passkey to add further devices to your personal, private network.

For more support please contact glide:

T: **0333 123 0115**
E: studentsupport@glide.co.uk
W: my.glidestudent.co.uk/support
X: [@GlideStudentHelp](https://twitter.com/GlideStudentHelp)

Your ID card

Your ID card gives you access to all of the services provided by the university, along with access to many buildings on campus. It is a form of identification on campus so please keep it with you at all times. Be aware that all DMU staff are permitted to request to see your ID card at any time for the purposes of verification. If you lose your card, contact the Student Gateway or email smartcards@dmu.ac.uk to arrange for a replacement.

Your deliveries

There are secure mailboxes in your halls for post. Large parcels and recorded deliveries, however, will be held in the office for collection with a valid ID card. You will be sent an email informing you that you have a parcel to collect.

To ensure that the halls team can identify your parcel, please ensure all deliveries are labelled correctly. As an example:

Full Name
Block, floor, room no (i.e. A1-10)
New Wharf Hall
42-48 Western Boulevard
Leicester, LE2 7BU

We have the right to refuse a delivery if parcels are incorrectly addressed or are suspected to contain items that are not permitted in the halls.

Please note that there may not always be a member of staff in the halls for parcel drop off or collection.

It is important that you collect parcels as soon as you can after you have been notified, especially if you have ordered large or perishable items. If you have not collected an item within five days of being notified, it will be returned to sender.

When you leave your accommodation, remember to inform people that you have moved (e.g. your bank), change all subscriptions and remove your hall address as the default postal address for any accounts

Take-away deliveries

We do understand that students like to indulge in the odd take-out from time to time. Please be advised that we are unable to accept these through the office and you will need to meet your delivery driver outside for collection.



Laundry

Washing machines are located on the A Block ground floor. To pay, either download the Circuit Go Laundry app, or use the contactless payment unit located inside the laundry room. It costs £2.30 for a wash and £1.80 for a dry. Any machine faults should be reported directly to Circuit via www.circuit.co.uk/contact-us/report-a-fault/

Bicycles

Bicycles must not be stored in any part of the building, including your bedroom. Instead, they should be locked and secured in the designated storage area. Please ensure all bicycles are registered with the Halls Management Team upon your arrival at the start of the year. You should also register with DMU's cycle registration scheme, and can even collect a free bike lock from Security (whilst stocks last).

Personalisation

You can make your room your own by putting up posters and pictures, but please try not to damage the paintwork (please use Blu Tack) and use the noticeboard provided. It's also important that all of the furniture and fittings you have been given remain in your room.

You may also be tempted to decorate your room with fairy lights, candles, incense or other burning materials however these items pose a fire risk and are not allowed in our accommodation.

Bills and TV

All bills are included in your rent, apart from a TV licence. For further information please visit www.tvlicensing.co.uk. You will need an indoor aerial as reception can be patchy; don't buy a TV licence until you arrive and know you can receive the channels you want. TV points are available in the kitchens but you will need to provide a co-axial cable lead.

Paying your fees

You will receive an invoice from the DMU Income Team in October from which you will be able to select your payment plan. This will allow you to select whether you would like to pay either in-full upfront, or otherwise in three or seven instalments. If you need to speak with Income regarding paying your rent in halls, you can contact Income via email at incaccomm@dmu.ac.uk.

You must inform your hall staff in person, or via email at halls@dmu.ac.uk, if you intend to leave during your contract period. If you have simply decided that you no longer want or need your accommodation, but will remain enrolled as a student at DMU, then you will remain liable for the rent for the remainder of your contract. If you are withdrawing from your studies, and will no longer be enrolled, you will be liable for the early termination fee as per your contract which is equivalent to eight weeks rent (please refer to your terms and conditions for more information). If you need assistance with your student finance or your money

situation generally, please contact our Student Finance and Welfare team at sfw@dmu.ac.uk or, to make an appointment, visit the Student Gateway in Gateway House.

Insurance

Contents insurance is provided by Howden. Please note it does not cover accidental damage. Please visit www.howdeninsurance.co.uk for further details and to upgrade your cover.

Voting

Make sure you are registered to vote in elections at your new address by registering online at www.gov.uk/register-to-vote.



Living with others

Most of you will be living away from home for the first time. That is a big step towards learning to live independently and also an exciting opportunity to make friends. In order to make it a pleasant experience for everyone, we expect you to respect your neighbours and follow common courtesy such as cleaning up after cooking, using only your own kitchen utensils and food and being mindful of noise levels.

Cleaning

You are responsible for cleaning your bedroom and kitchen. Kitchens will be inspected and a checklist will be left to residents detailing what needs to be done in the event of poor hygiene and cleanliness. Cleaning charges will apply after three kitchen cleaning warnings and the cost will be divided between the flat occupants. For a full list of charges, please visit www.dmu.ac.uk/study/accommodation/halls-of-residence/new-wharf-hall.aspx and select "Terms and conditions".

Kitchens tips:

- Divide up tasks such as cleaning and emptying the bins to ensure your kitchen is kept tidy - we suggest making a cleaning rota!
- Wash up and clear the work surface after you have prepared food
- Respect other people's property, and label food to avoid items getting mixed up.
- Use designated cupboards and fridge space to store belongings or food items. Your kitchen cupboard will have a corresponding number to that of your bedroom.

Recycling

All bedroom and kitchen waste must be separated into recyclable waste and general waste. Mixed recycling bins are located in communal areas. You are required to use the recycling facilities correctly and read the guidance on what can and cannot be recycled.

Looking after your flatmates

Everyone has good days and bad days but if you notice a significant change in someone's behaviour this could be a sign that they are struggling. Some people will talk about their problems and may come to you for advice, while others may bottle it up. Either way, if you are worried about a friend or a flatmate please feel free to talk to a member of the halls team for advice. There is lots of help and support available for everyone. Supporting others can be difficult in itself so make sure you ask for support when you need it.

Cleanliness

Not everyone will have the same standards of cleanliness. Make sure you talk about your preferences early on. It is important that everyone takes responsibility for the communal kitchen space. If you are struggling with mess and can't resolve the issue amongst yourselves, contact a member of the halls team.

Guests

We appreciate that you may want to have guests visiting you throughout your stay here, however please be mindful of the other members of your flat. We have a no guest policy overnight however you're welcome to have visitors between 8.30am and midnight. Please remember that you are responsible for your guests.



Student Conduct

Drugs

The university does not tolerate illegal drug use. Possession, supply and the use of drugs covered by the Misuse of Drugs Act (1971) is against the law.

If you are caught using, supplying or handling illegal substances you will be reported to the police. You will be reported to the university investigations team, which could result in you being terminated from your course.

Alcohol

Take responsibility for yourself and your friends to make sure nights out are safe and fun for everyone:

- Know your limits
- Eat and drink plenty of water before going out
- Never leave your drink unattended
- Be considerate of others

Remember drinking alcohol can compromise judgment. When drinking becomes more than sociable this could be a sign of a problem. Always remember that help and support is available should you feel you need it.

While we want you to enjoy your time here in accommodation, remember that you are a representative of the university and any inappropriate behavior could result in disciplinary action from the university's investigations team.

Discipline

You are expected to behave in a reasonable and sensible manner so the halls are an enjoyable place to live. Misconduct and anti-social behaviour will not be tolerated and you will face warnings, fines and possible termination of your tenancy if disciplinary action is taken. For more information visit dmu.ac.uk/studentregulations

Noise

Remember to always be considerate of your neighbours when you are listening to music or arriving home late at night. Make sure that you keep noise to a minimum after 11pm and during exam periods to ensure that everyone is able to study in peace and get much-needed rest.

If you have a problem with a noisy neighbour it's important that you let a member of the halls team or security know, so that any issues can be resolved. If you are persistently noisy and cause disruption you will be given a formal warning.

Smoking

We operate a no-smoking policy inside the accommodation. This extends to shisha pipes, e-cigarettes, and vapes. If you choose to smoke, please:

- Smoke outside university buildings or in the smoking shelter, at least 10 metres away from doorways or open windows
- Make sure you put out your cigarette and dispose of it safely
- Do not smoke in areas where there are flammable items

Your damage deposit

Your £200 deposit paid before moving in is there to cover any damages, fines or charges incurred during your year in halls. Please report all damages, including those in communal areas, to the office. Any damages caused by misuse will be deducted either individually or collectively from your damage deposit in accordance with your accommodation's terms and conditions. While damage is monitored throughout the year, inspections are not carried out until the halls have been vacated at the end of the contract period. Damage deposits are refunded to the bank account from which they were originally paid at the time of booking, typically within 4-6 weeks of the contract end-date.

The local community

Be considerate of the community around you, as local residents also live close by. Be mindful of noise, especially late at night.

Pets

Student accommodation is unsuitable for pets of any kind. Please do not keep them inside your room or bring them into your accommodation.



Health and Safety

Repairs and Maintenance

Report any items in need of repair as soon as possible using the repair form, which is kept outside the hall manager's office. Alternatively, you can report repairs through to the halls by email: halls@dmu.ac.uk. The caretaker will usually visit the same day to assess the repair and where possible, repair it.

In some cases, however, a contractor may need to be called or parts ordered, which may take a few days. You will be kept informed of the progress. During the academic year, routine maintenance will be carried out by contractors. Where possible, you will be given 24 hours' notice prior to the work being carried out.

For out-of-hours emergency repairs, you should contact security.

Priority order for works where we will aim to resolve the request or ensure that it is returned to a safe or usable state:

- Within 1 hour for 'emergency work'
- Within 4 hours for 'urgent work'
- Within 5 days for 'important work'
- Within 10 days for 'routine work'
- Within 20 days for 'routine exception work'
- Within 3 months for 'chargeable work'
- By designated specific date for work with an agreed completion date

Staff Access

University staff will enter your room to carry out inspections, health and safety checks, complete repairs, or to attend in emergency situations. Prior notice is usually given but when this is not possible, they will knock before entering and leave a courtesy note if you are not in.

Fire safety

Familiarise yourself with the premises, fire escape routes, alarm systems and evacuation procedures. Failure to evacuate on activation of a fire alarm will be treated as a disciplinary matter. Weekly fire alarm tests will take place on a Wednesday morning at 11.30, where you will not need to evacuate (unless the alarm continues to sound).

If you activate the fire alarm as a result of carelessness or negligence, you will receive a written warning and may incur charges from any damage caused. Repeat offenders or serious cases of negligence will be handed over to our university's investigation team. Malicious instigation of a fire alarm or tampering with fire equipment will also be treated as a disciplinary matter and may lead to criminal proceedings. It is prohibited to wedge or prop fire doors open.

Electrical equipment

Staff test all electrical equipment and personal items, and reserve the right to disconnect anything shown to be unsafe. If your equipment fails a test, you have five days to repair or remove it. The voltage of mains electricity in the UK is 240v. The standard plug (BS 1363) in the UK is a three-pin model. It is advisable not to bring any electrical items that need mains power unless they are dual voltage 110-120/220-240v.

Health and safety tips

- Do not tamper with any fire safety equipment, including fire alarms
- Do not place anything on the heater. This will cause the radiator unit to overheat and can cause a fire
- Health and safety signage, information and instructions must be strictly adhered to at all times
- Do not leave items in the corridors or block the fire exits

Cooking tips:

- Read the instruction booklets for your oven and hob to make sure you are comfortable with how to use them
- Make sure that grill pans are left clean to stop any leftover food catching fire
- While cooking under the grill, never close the grill door
- Never leave your cooking unattended, even if it's for a minute
- Remember to turn off the oven or hob after you've finished using it
- Please refrain from using tin foil in the ovens

Heating

Switch on the heater using the wall switch. Your heater is set at 21°C during the day and 18°C overnight. The day setting is from 7am to 10pm and night setting is from 10pm to 7am hours. You can increase the temperature to 21°C by pressing the '+' button on the heater at night. This gives two hours of boost heating. At the end of two hours it will reset back to economy setting of 18°C. You need to press the '+' button again to keep it to the maximum temperature setting of 21°C.



Additional Information

Useful contacts

- **DMU Halls office:** **0116 250 6593** or at halls@dmu.ac.uk
- **DMU Security:** **0116 257 7642** or security@dmu.ac.uk
- **Police:** DMU has a dedicated neighbourhood police officer who works alongside the security department. You are welcome to approach them and ask them about advice on your safety or personal security whilst here on campus. Should you wish to report a crime, please see www.leics.police.uk/reportcrime
- **Leicestershire Police:** www.leics.police.uk
- **Student Gateway:** **0116 257 7595** or email studentgateway@dmu.ac.uk
- **Accommodation office:** **0116 257 7577** or accommodation@dmu.ac.uk
- **Income:** incacomm@dmu.ac.uk

First aid

If you have a minor injury or feel unwell and want some advice, we have staff that are first aid trained who can advise you. It is important that in an emergency situation you call 999 straight away. If possible, once the emergency services have been called, let reception know so that our teams are aware of the situation.

Registering with a General Practitioner (GP)

It is important to register with a GP whilst you are at DMU. You can find a list of GP surgeries near you through the NHS webpages: www.nhs.uk/service-search/find-a-gp

De Montfort Surgery is on campus and is an NHS general practitioners' surgery which provides medical care for students and some local residents: www.willowshealthcare.org/practices/de-montfort-surgery/

Families and friends

Please note that if your family or friends choose to contact us, we will not confirm your details with them. We appreciate that parents/guardians and loved ones might have concerns of their own but, owing to General Data Protection Regulations, we are unable to tell them anything without your consent.

Supermarkets

Just a few minutes' walk from New Wharf Hall, you will find the nearest Tesco Superstore. Nearer to Bede Hall, located on Upperton Road, there is a Lidl supermarket. Alternatively there is a smaller local Tesco Express store on your way to campus, ideally situated halfway between New Wharf and Bede Hall.

Catering

DMU's official catering partner Chartwells operate a number of the food outlets across the campus, as well as providing click and collect and delivery services through the new app. Look for the **Uni Food Hub** app in the Apple iOS or Google Android app stores, download and enter code **'demontfort'**.

Absences

If you are planning on being away from your accommodation please inform us by emailing halls@dmu.ac.uk. We will require access during the period you are away for health and safety compliance checks. Retrospective claims will not be accepted and damage charges while absent will apply if we are not informed. If your room is vacated for a long period, please ensure you:

- Lock your doors and windows
- Ensure your room is clean and tidy
- Remove any perishables
- Ensure your taps are switched off

Moving out

You will need to ensure your rent is paid, even if you move out before the contract end date. To ensure that you don't get charged when moving out:

- Make sure your room is clean, vacuumed and dusted
- Remove all your belongings
- Take all rubbish to the waste bins outside
- Remove all of your belongings and food from the kitchen, including food in the fridge and freezer
- Make sure all of the furniture is undamaged and in the same place as you found it when you arrived
- Lock your bedroom door when you leave
- Return your keys to the office in New Wharf Hall
- Ensure your rent is up to date and paid



Additional Support

Moving to university and living away from home is a lot of change and people respond to this in different ways. Support and advice are always available.

Student finance and welfare

If you are experiencing problems with money, the student finance and welfare team are here to provide advice and guidance on all aspects of funding and financial help. For example, if you are having problems with your application for funding from the Student Loan Company, or perhaps you have received funding but are struggling to make payments and need help with budgeting, contact sfw@dmu.ac.uk for more information.

Disability support and advice

This service is here to help advise and guide students with physical and sensory

disabilities, medical conditions and specific learning differences as well as helping students who would like to apply for the Disabled Students Allowance. For further information about all the different appointments and support that we offer, please refer to the Healthy DMU Hub.

Welfare Officer appointments

Trained Welfare Officers can help advise on a range of financial welfare issues, including debt advice, money management, housing concerns and benefits. These appointments can only be booked via members of staff so please book a 'Quick Query' first, or contact the team by emailing sfw@dmu.ac.uk.

De Montfort Student Union (DSU) Advice

DSU Advice is a free, confidential and independent service for current DMU students. Book an appointment by email or by submitting an online form. Appointments are 30-minutes maximum. Telephone appointments are available on request. Before we offer an appointment, we may require further information to ensure we can provide the best possible service.

For more information, visit demontfortsu.com/support/advice/getintouch

International student support

Moving to a new country can be complicated, so we're here to help

international students. The international student support team are your first port of call for advice about travelling to campus, welcome activities and help settling in to life in Leicester. You can also refer to the International Student Guide for lots of useful information such as how to open a bank account or register with the police, as well as planned campus and social events.

Get in touch

For further support and information on any of these services, please get in touch with the student support team.

T: **+44 (0)116 257 7595**
E: studentgateway@dmu.ac.uk



Be Smart Be Safe

Be Smart Be Safe is a joint initiative between DMU and the campus police team. DMU is committed to working in partnership with its students, its staff and the local community to create a safe environment for study, work and leisure. We have forged a close working relationship with Leicestershire Constabulary and its local neighbourhood team. This dynamic partnership means that DMU is a safe campus. We intend to keep it that way.

Security

We have a proactive 24/7 security team ready to respond to your concerns with a police officer dedicated to the campus. They are supported by the neighbourhood policing team working from the nearby Hinckley Road Police Station. Members of our security team, the student services department and the campus police officer regularly patrol halls of residence and campus buildings. We are there to help you make the most of the opportunities presented by the university without fear of harassment, crime or anti-social behaviour.

Getting home safely

Whether you've stayed late in the library, or attended an event on campus, it's always important to consider how you are going to get back to your accommodation ahead of time. Here's some tips to help ensure you have the best possible experience without compromising your safety:

- Before going out make sure you have your phone, keys and enough money on you to get home

- Let a friend know where you're going, and tell them what time you expect to be back
- Stay alert to your surroundings; listening to music or using your phone can make you less aware of potential hazards around you

No Space for Hate

DMU and De Montfort Students' Union (DSU) have developed No Space for Hate, a new approach towards dealing with incidents of hate and harassment. This comprises of a new policy, website, anonymous reporting tool, a specialised service which outlines support and reporting options, specialist staff within Security and new mandatory training for staff involved in the disciplinary process.

W: www.dmu.ac.uk/current-students/no-space-for-hate/index.aspx

Valuables

Handbags, laptop computers, mobile phones and electrical goods are easily stolen and easily sold. Keep yours safe. Don't leave them lying around, even for a minute.

Keep your door locked

Don't let anyone follow you through a door you've unlocked on campus, or in the halls of residence, unless they have the same key or access card as you. They think you are too shy to ask, and you probably are. You may have to force yourself, but always ask - if they are genuine they will want you to ask. Don't take excuses like they are visiting a friend, they've forgotten their key or they're collecting something - that something may be yours. Burglars want students to leave a door or window open - in a domestic house they may find one computer, in a student house they may find several, plus lots of other expensive electrical goods. Lock up whenever you go out, with deadbolts if you have them, and remind your housemates to do the same. In a hall of residence, lock your bedroom door even if you are only going down the corridor. Not all visitors are honest.

Useful tips

- Use cash-machines during the day and never write down your PIN
- Keep cards separate
- Note down your card details so you can cancel them quickly
- Be vigilant when using your mobile phone. If your phone is stolen, call your network or **08701 123 123** to immobilise it

The Mandala Project

The Mandala Project can signpost DMU students towards practical support if you have experienced:

- Sexual violence, including rape and sexual assault
- Domestic abuse, including so called 'honour crime', forced marriage and coercive control
- Sexual harassment including stalking, unwanted contact, abusive language and behaviours on campus which create an intimidating environment

E: themandalaproject@dmu.ac.uk
T: **0116 250 6593**

- Mark your property with the initials of the university (DMU) and your student ID number - this makes it harder for a burglar to sell stolen goods and can help the police to return items to you
- Protect yourself with insurance by keeping lists of the make, model and serial numbers of your electronic items to help police track them down if they are stolen
- Register your valuables free at www.immobilise.com

Campus Map

- 1 Art Factory**
DMU International College
- 2 Bede Hall**
hall of residence
- 3 Bede House**
- 4 Campus Centre Building**
- 5 Castle Court**
private hall of residence
- 6 Chantry Building**
- 7 Clephan Building and Courtyard Studios**
- 8 DMU Museum**
based within Hawthorn Building
- 9 Edith Murphy House**
- 10 Eric Wood Building and Learning Zone**
- 11 Estates Development Building**
- 12 Estates Services Building, including Security Office**
- 13 Food Village**
- 14 Forensic Science Facility**
- 15 Gateway House**
Student Gateway
- 16 Hawthorn Building**
- 17 Heritage House**
- 18 Hugh Aston Building**
- 19 Innovation Centre**
- 20 John Whitehead Building**
- 21 Kimberlin Library**
- 22 Leicester Castle Business School**
- 23 Leicester Media School - Bede Island**
- 24 Liberty Park**
private hall of residence
- 25 Main campus car park - Staff & Visitors**
- 26 Mill Studios**
- 27 Newarke Point**
private hall of residence
- 28 The Grange**
private hall of residence
- 29 New Wharf Hall**
hall of residence
- 30 PACE Building**
Performance Arts Centre for Excellence
- 31 Portland Building**
- 32 Queen's Building**
- 33 Stephen Lawrence Research Centre**
- 34 The Gallery**
- 35 The Glassworks**
private hall of residence
- 36 The Greenhouse**
- 37 The Philip Tasker Building**
DMU International College
- 38 The Queen Elizabeth II Diamond Jubilee Leisure Centre**
- 39 The Venue@DMU**
- 40 The Watershed**
- 41 The Yard**
- 42 Trinity House**
- 43 Vijay Patel Building**
The Confucius Institute, The Centre for English Language Learning, The Gallery and SKVP at Riverside Cafe
- M The Magazine Gateway**
- Pedestrianised area**
- Catering Outlets**
- Safe routes**

The routes highlighted in green on the map are routes the security team suggests are safer when it starts to get dark. While no route can be guaranteed as 100 per cent safe, these routes have been suggested as safer than others because there is more lighting, more traffic and most of them are covered by CCTV.

Please keep yourself safe – be aware of your surroundings, let someone know where you're going and keep your phone charged.

We have a proactive 24/7 security team ready to respond to your concerns with a police officer dedicated to the campus. You can call DMU Security on 0116 257 7642 if you have any concerns while on campus.



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 [@dmuleicester](https://twitter.com/dmuleicester)

 [@dmuleicester](https://www.instagram.com/dmuleicester)

 [@dmuleicester](https://www.tiktok.com/@dmuleicester)

 [De Montfort University](https://www.youtube.com/DeMontfortUniversity)

 [De Montfort University](https://www.linkedin.com/company/DeMontfortUniversity)

De Montfort University
The Gateway
Leicester LE1 9BH

T: [+44 \(0\)116 250 6593](tel:+441162506593)

E: halls@dmu.ac.uk

W: dmu.ac.uk/accommodation