Campus Tour training Guide 2011/12
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Student Services  
Kimberlin Library  
Outside Queens Building  
Outside Fletcher  
Walk through Fletcher Quad  
Walk to Newarke Close  
Enter Newarke Point  
Walk through John Whitehead car park  
Point out John Whitehead  
Go to John Sanford sport centre (JSSC)  
Enter JSSC  
Walk up the Newarke  
Outside Trinity House  
Point out other buildings  
Outside Hawthorn  
Outside magazine square  
Stop by Hugh Aston (enter if BAL tour is requested)  
Point out Edith Murphy House  
Point out city  
Walk past PACE, between Chambers of Commerce and Estates)  
Point out Clephan Building  
Walk down Mill Lane  
Outside campus centre  
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Welcome Visitors

Welcome to De Montfort University

My name is xxxxxx and I am in my xxxx year studying xxxx

I will be your tour guide today and the tour will take about an hour to an hour and half.
Welcome Visitors

Welcome to De Montfort University

My name is xxxxxx and I am in my xxxx year studying xxxx

I will be your tour guide today and the tour will take about an hour to an hour and half.
1, Start - Student Services

Make sure you can be heard by all of group.
Be aware of any disabled visitors and make appropriate allowances.
Make sure your group has the opportunity to ask questions at all times.

The City Campus

- DMU is one of two universities based in Leicester. DMU officially became a University in 1992.
- The city campus is very compact with all faculties and facilities within easy reach.
- Four faculties offering around 400 courses. Point out along the way
  
  Hugh Aston (Business and Law) BAL
  Hawthorn (Health and Life Sciences) HLS
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  - Hugh Aston (Business and Law) BAL
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Clephan (Art, Design and Humanities) ADH
Fletcher (Art, Design and Humanities) ADH
Queens (Engineering - TECH)
Gateway House (Computing - TECH, Art & Design)
Edith Murphy (Health and Life Sciences)
PACE (Art, Design and Humanities)
Chantry House (Art, Design and Humanities)

- 27,000 students and 2,700 staff
- A strong network of Partner Colleges; including Confetti based in Nottingham.
- £200 million has been invested in the campus in the last 10 years, in facilities like the PACE Building, Hugh Aston Building, Creative Technologies Studios, and the new leisure centre
- Recent developments include: realignment of ring road and filling in of underpasses, providing improved entrance to campus from city. £35million spent on building the Hugh Aston Building.
- A £3 billion investment has transformed the city of Leicester, making it a fantastic place to study
- Thousands of students come to Leicester every year, making it a student-focused and cosmopolitan city
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The campus is right in the city centre, close to a huge range of bars, restaurants, cafés, theatres and cinemas
Right in the heart of England, transport links to the rest of the country are plentiful, with London only an hour by train

2, Go to the library (Eric Wood and Kimberlin)

Walk through the Learning Zone, up the back stairs, show first floor, back down the front stairs, point out Learning Development Zone plus lower floor, make your way past standing computer area and back through turn styles.
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The Library is at the heart of the student learning experience, both as a physical resource and virtual online services that are accessible anywhere via the web. Resources include:

- Our brand new Learning Zone providing a flexible and comfortable study environment (emphasis on study – not a common room which one ambassador called it) with access to syndicate rooms and presentation equipment, together with an adjacent café.
- Special facilities and services for part time and Postgraduate students, users with disabilities and distance learners
- Dedicated subject librarians for each area of study
- Enquiry desks and help at point of need from expert staff who will support you in getting the best out of our services
- 1500 study places
- Over 400 computer workstations, a free wireless network and laptop loan within the building
- 540,000 books and media items
- 3000 print journal titles
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- 540,000 books and media items
- 3000 print journal titles
• 14,000 electronic journals
• Kimberlin building available 24 hours between Sunday and Friday plus daytime Saturday, extensive electronic resources available 24/365 over the web
• Library in Hugh Aston

Exit Library

Point out Eric Wood Learning Zone and the newly developed Green House (old Gateway College)

The Green House

It offers a similar model to the Eric Wood Learning Zone, offering around 200 extra study seats, including a number of additional syndicate areas. Actual opening hours have still to be finalised, but will be focused on providing additional study facilities at the busiest core part of the day when space in Kimberlin and elsewhere is under pressure, so something like 10-6 on weekdays. In order to ring the changes and have something a little more imaginative than “Learning Zone 3”, it will be called “The Greenhouse” - in part because of the internal and external colouring, but also because of rather more subtle allusions to cultivating and nurturing....
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We have also redeveloped part of the Lower Ground Floor of the Kimberlin. This will provide additional study facilities, including four more syndicate rooms and an area for use by postgraduate research students. This will seat up to 30, with around 20 IT spaces. Opened in September and will review usage at Christmas, potentially making the space available to taught postgraduates if capacity allows.

3, Stop outside Queens Building

Queens Building – Faculty of Technology

- Home to the departments of engineering and media technology from the Faculty of Technology and the Institute of Engineering and Sustainable Development of Technology.

- One of the largest buildings in Europe with no mechanical heating and ventilation system.

- This architecturally renowned building has won several environmental awards since opening in 1993 by the Queen
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- One of the largest buildings in Europe with no mechanical heating and ventilation system.

- This architecturally renowned building has won several environmental awards since opening in 1993 by the Queen
• The faculty has a range of facilities including electronic and mechanical engineering laboratories and the new Creative Technology Studios, this prestigious new learning centre gives students the opportunity to learn in a brand new technology-led environment featuring state-of-the-art industry-standard facilities to gain knowledge and experience of creative technologies, supporting high standards of academic study.

Institute of Energy and Sustainable Development (TECH)

• The IESD is one of the largest UK University groups dedicated to multi-disciplinary, socio-technical research in the built environment. Its 24 research staff includes four Professors, 35 PhD students, and support staff, is multidisciplinary including, physics, mathematics, economics, sociology, psychology, mechanical, electrical and software engineering. The IESD has an annual income of c£1.8m and a research grant portfolio circa £5m. Since 2001, the IESD has won 22 research grants: four EU; two ESRC; and 16 EPSRC.

• The Institute has excellent self-contained premises in the world famous, low energy, Queens Building where all MSc taught students have a dedicated work area alongside their tutors, research staff and PhD students.
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- The Institute has excellent self-contained premises in the world famous, low energy, Queens Building where all MSc taught students have a dedicated work area alongside their tutors, research staff and PhD students.
• Teaching is focused on two MScs: one in Climate Change and Sustainable Development and one in Energy and Sustainable Building Design, with over 160 students enrolled.

• Research into the design of low-energy buildings has been of award winning calibre: the CIBSE Environmental Initiative of the Year, 2006; the CIBSE Project of the Year, 2005; and, recently, the RIBA President’s Gold Medal for practice-based research 2007 - which commended the use of building energy simulation modeling of all types.

4, Point out the De Montfort Surgery on the corner of Grassmere Street. Advise visitors it’s a good idea to join in Fresher’s week.

**De Montfort Surgery**

Brand new De Montfort Surgery – all students advised to register.

• Aim to provide high quality medical care.

• Open Monday to Friday 8.30 – 5.00pm – plus late night surgery on select week days

• Saturday Emergency surgery during term time.

• Various clinics on specific days e.g. asthma, travel, physio
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5, Cross over and walk through to Fletcher Quad.

**Art & Design - Fletcher Building**

- De Montfort University is a leading UK university for Art and Design. Students in the Faculty win prestigious awards, gain excellent placements in industry and go on to exciting careers in top creative companies.

- **Established in 1897**, with over 110 years of art and design education in Leicester, the Faculty is at the core of De Montfort University’s history.

- **Art and Design offers over 22 different subject areas**, from Fine Art to Architecture, Fashion to Product Design and many more.

- **Unique opportunities** in Contour Fashion the longest running dedicated course specialises in lingerie, underwear, corsetry and swimwear of its kind in the world. Also the only one of two Footwear Design study centres in the UK. Both courses are respected internationally.

- **Art and Design is a leading national centre for Product Design and sustainable and efficient solutions for retail**. The University’s New Product Development Centre and Retail Lab are home to the Faculty’s Design Unit, a key contributor to development and success in the regional design and retail industry.
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**Students win** high profiled prestigious national and international awards, exhibiting their work in London, Europe and around the world.

**Extensive specialist facilities**, including suites of high-performance multimedia equipment, design studios and workshops, specialist laboratories, individual study areas and drawing and painting studios.

**Art and Design undertake research of the highest quality**. Achievements in the RAE 2008 were excellent showing high percentages of research undertaken in art and design, architecture and textiles engineering being in the top ‘world leading’ and ‘internationally excellent’ categories.

**Strong links** with industry with commercially focused courses that create highly employable graduates working at top companies such as Audi, Sega, Next, Sony, Reebok, Nike, Dyson, H&M, Habitat, Lego, BMW, Conran Design, to name but a few.

**Honorands associated with the Faculty**, include Karen Millen, Kate Bostock, Bridget Riley, George Davies, Eva Jiricna and Jimmy Choo.

**Large Faculty**- Is based in Fletcher building as well as textile design in Gateway House and photography and video being based in Portland building.

**The Retail Lab**

The Retail Lab aims to improve the sustainability and efficiency of retail – they focus on addressing the consequences of consumerism whilst building knowledge to support the development of commercial enterprise
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**Newarke Point 2011**

- Private owned – 43 week contract
- Standard Ensuite - £107 per week - Annual price £4616.28
- Damage deposit £250
- Energy all inclusive
- Endsleigh contents insurance up to £3000
- On-site management team, manned 24 hours
- 24 hour coin operated washing machines and dryers
- Students are responsible for cleaning their own flats
- Common room
- White goods
- Iron and ironing board
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• Cutlery and crockery are not provided
• Limited parking and bike store is offered to residents
• See website for internet package prices. IPTV is also available

Subject to change

7, Walk through the John Whitehead car park & stop outside John Whitehead

**Academic Registry: John Whitehead Building**

• The administrative heart of the University.
• Responsible for - processing student applications, student ID cards, student fees, students loans and grants, DMU Bursaries and Scholarships (administration and advice), examinations, academic awards, graduation ceremonies.
• Note- this is where you come for loan form scanning and to pick up student cards during freshers week!
• The Graduate School – home to postgraduate research students
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• The Graduate School – home to postgraduate research students
8, Walk to John Sandford Sports centre and guide tour around centre.

Point out the Soar point and the River Soar.
Talk about Leicester as a city, it’s location etc on the way down.
Talk about the West End of Leicester, Braunstone Gate, and accommodation for 2nd, 3rd and 4th year students.
Point out the King Power Stadium (formally known as the Walker Stadium)
Point out Newarfe Halls of residence – where all Art and Design Foundation students will be placed, because their contracts start a month earlier.
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**John Sandford Sports Centre**

- Yearly membership for students is only £52.00 (subject to change) entitling students to unlimited use of the fitness studio and all of the facilities at a minimal charge.
- FREE fitness for members and include Step Aerobics, Yoga, Pilates, Cardio Kick Box.
- Sports Hall – indoor football, cricket, table tennis, squash, basketball and badminton.
- Sauna (free to members).
- Open 7 days a week all year round (excluding bank holidays)
- We host The Leicester Riders Basketball team for their season of fixtures. (Spectator fee at an additional charge)
- New £8 million leisure centre to be completed June 2012. The leisure centre will be built on Western Boulevard, next to the current John Sandford Sports Centre.

The two-storey building will include a 25 metre six lane swimming pool, eight courts, a fitness gym, multi purpose studios, a climbing wall and a café.

All facilities will be open to DMU staff and students and also to members of the public.
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9, Walk up The Newarke & stop outside Trinity House

**Trinity House**

The Offices of the Vice Chancellor, Pro Vice Chancellors and Alumni (Development Office).

The oldest building on campus, a grade 2 listed building.

Formally known as Trinity Hospital Almshouses - founded in 1331 by Henry Earl of Lancaster.
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Point out The Chantry building (ADH) – a studio/sound/exhibition space

Point out the Portland building - Photography and Video, External Relations department, photography darkrooms and a Muslim prayer room in the basement.

10, Walk up past the Hawthorn building and stop outside the Hugh Aston Building.

Point out The Magazine – Originally part of the city walls, used to stock artillery.

Point out Grosvenor House Halls – and the city...
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Edith Murphy House – Health and Life Sciences

- Undergone a major transformation both internally and externally since summer 2010, with a recent investment of £8million across Hawthorn and Edith Murphy

- Students will benefit from new state-of-the-art teaching and learning facilities with lecture theatres that are equipped with the latest technologies.

- DMU has enjoyed a long and positive association with Edith Murphy, who, through The Edith Murphy Foundation, has donated more than £900,000 to groundbreaking research projects, including Professor Joan Taylor’s development of the artificial pancreas. To honour Edith’s support for the university and commitment to helping others it was agreed it is fitting that the newly-refurbished Bosworth House should be renamed Edith Murphy House.
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• Along with the Hawthorn Building, Edith Murphy House will also be the home to staff and students in the Faculty of Health and Life Sciences and will allow, for the first time, staff and students from the former Charles Frears campus to be fully integrated within the city campus.

• It is home to the faculty exec, professional services and N&M academics. Students will find the Student Advice Centre, admissions and placements teams here.
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Hawthorn Building-Health and Life Sciences

- Professional courses that produce graduates who are equipped with the necessary skills to work in specific roles within employment – e.g. social workers, medical scientists, pharmacists, nurses, police officers, speech and language therapists and midwives

- Many of our courses are accredited and endorsed by professional bodies such as the British Psychological Society, the General Pharmaceutical Council, the General Social Care Council, the Nursing and Midwifery Council, the Health Professions Council, the Institute of Biomedical Science and the Forensic Science Society

- High employability rate of our graduates - 94.2% of first degree graduates seeking to enter employment or further study are successful after 6 months of completing their course, earning an average salary of £23,265

- Overall student satisfaction has increased since last year, now 84% of final year students report satisfaction with their experience and programme.

- Strong links and relationships with industry – many academics are still practitioners in their area of expertise, providing students with directly relevant teaching, making sure students are suitable for employment upon graduation
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Recent investment of £8million means students will benefit from brand new teaching facilities;
  - clinical skills areas that replicate hospital wards and home environments
  - specialist laboratories such as a Forensic DNA lab for forensic biology work
  - practice suites for Pharmacy students to learn about dispensing medicines
  - psychology booths and sound proof cubicles

Many of our courses offer practice related placements e.g. social work, pharmaceutical cosmetic science, nursing, midwifery, biomedical science, youth and community development and many more.

With a long history of teaching (100 years of Pharmacy, 50 years of Youth and Community Development, 50 years of Speech and Language Therapy) we have a reputation for producing graduates of the highest calibre

Many of our teaching staff are involved in research projects which feeds into and informs our teaching ensuring you study innovative and cutting edge courses. Some research project examples:
  - Joan Taylor developed an artificial pancreas which could revolutionise the treatment of diabetes and put a stop to daily injections
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It was discovered that pupils with sickle cell disorder are likely to miss considerable periods of time from school, which has been featured in national publications and media such as BBC Newsround, Radio 4 and on BBC radio London.

We have been selected as one of 5 HEI’s which has been chosen to help secure the country’s position as a leader in international education.

Hugh Aston- Business and Law Faculty

- £35million state-of-the-art building opened in March 2010
- Leicester Business School is one of the largest providers of business education in the UK
- A truly global faculty with over 60 nationalities represented within the student body
- A member of the Association of Business Schools (ABS)
- Accredited by the Chartered Institute of Personnel and Development (CIPD)
- A Chartered Institute of Marketing (CIM) Accredited Study Centre
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We have been selected as one of 5 HEI’s which has been chosen to help secure the country’s position as a leader in international education

Hugh Aston - Business and Law Faculty

- £35million state-of-the-art building opened in March 2010
- Leicester Business School is one of the largest providers of business education in the UK
- A truly global faculty with over 60 nationalities represented within the student body
- A member of the Association of Business Schools (ABS)
- Accredited by the Chartered Institute of Personnel and Development (CIPD)
- A Chartered Institute of Marketing (CIM) Accredited Study Centre
• An Institute of Direct Marketing (IDM) Key Educational Partner
• Accredited by the Chartered Management Institute (CMI)
• An Association of Chartered Certified Accountants (ACCA) Approved Learning Partner - Gold status and a Chartered Institute of Management Accountants (CIMA) Learning Quality Partner
• Chartered Institute of Housing (CIH) accredited Housing qualifications
• Optional paid placements available on all Business courses and a dedicated Work Based Learning Unit offers superb opportunities.
• An integrated law library, mock courtroom and client interviewing area provides great facilities for law students
• Regular student success in regional and national mooting and client interviewing competitions
• Students also get involved with ‘Street law’, Pro Bono activities and ‘Client Interviewing’, provides great experience for CV
• Flexibility - full-time, part-time and distance learning study modes
• Integrated Law Library, one of only a few in the UK
• Students have their very own courtroom for mock trials
• Guaranteed LPC (Legal Practice Course) place for successful LLB graduates (subject to conditions) and other PG courses available.
• An Institute of Direct Marketing (IDM) Key Educational Partner

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• An Association of Chartered Certified Accountants (ACCA) Approved Learning Partner - Gold status and a Chartered Institute of Management Accountants (CIMA) Learning Quality Partner

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If a city tour is requested walk into the city centre from this point. Please see city tour training guide.
If Business and Law tour is requested walk up the reception of the Hugh Aston Building and walk through the building (past the mock law court and bookshop) until you come out by the PACE Building and winter gardens.

**The PACE building (Performing Arts Centre of Excellence) – ADH Faculty**

Purpose built to host local, regional, national and international events in the Performance Arts and provides a superb range of studios and rehearsal spaces for Dance, Drama and Music Technology teaching.

11. Continue on basic tour - Walk past the bookshop up to the PACE building – performance arts centre of excellence and onto Oxford St towards mill lane – stop outside Clephan
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Humanities - Clephan Building, Campus Centre and PACE Building and Chantry House

• DMU is a Centre of Excellence in Performance Arts, teaching in Dance, Drama and Music Technology, recognised with a £4.5 million award. The PACE building was purpose built to host local, regional, national and international events in the Performance Arts and provides a superb range of studios and rehearsal spaces for Dance, Drama and Music Technology teaching.

• Offers a diverse mix of modern and innovative courses such as Dance, Journalism and Music Technology alongside the more traditional such as English, History, Media and Communication and Politics.

• Research in Humanities is formally acknowledged as ‘internationally recognised’ and in many cases, ‘world leading’. 90% of our staff are research active which feeds directly into our teaching. Our English research was ranked 9th out of 87 universities and our Media and Film research was rated 15th in the UK in The Times Higher Education Listing. This places us alongside Oxford and Cambridge Universities.

• Offers excellent teaching quality, as rated by the Government's Quality Assurance Agency (QAA). In our most two most recent assessments in International Relations / Politics and History, the Faculty received perfect top scores.
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Offers excellent teaching quality, as rated by the Government's Quality Assurance Agency (QAA). In our most two most recent assessments in International Relations / Politics and History, the Faculty received perfect top scores.
• Employer links with many local and national organisations, including the BBC, Arts Council, Leicester Mercury, Phoenix Square Digital media Centre and The Leicester Theatre Trust.

• Clephan building houses extensive state-of-the-art facilities including Music Technology recording studio and labs, Journalism Labs, a dedicated computer centre just for Humanities students and performance studios.

• Offers help with research, essay writing techniques, exams techniques and much more through our dedicated Academic Guidance Centre.

• Hosts a nationally recognised annual week long festival of cultural events called cultural eXchanges. Performances, debates and presentations held in previous years have included well known guests such as Andrew Davies (screenwriter), Trevor Nelson (DJ) Germaine Greer (feminist writer), Alistair Campbell (Spin doctor) and Janet Street-Porter (Journalist).

12, Point out the Innovation centre
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Innovation Centre

- The Innovation Centre is dedicated to making the most of the benefits of bringing together the best that our academic, student and business community have to offer.
- For starting your own the Innovation Centre is the source.
- The home of the Campus Enterprise Opportunities project. A project designed to assist students, staff and graduates to starting a new business.
- Taking ideas a step further the Innovation Centre also provides fully serviced office space for new businesses to start and grow.
- The Summer Project offers students the chance to take up short term, paid placement work in the summer
- Longer term paid graduate placement projects with the Knowledge Transfer Partnerships office.

13, Cross over the road and enter the Campus Centre
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Campus Centre

Multi million pound investment, opened September 2003, accommodating a food hall, the Students Union, performance studios, the chaplaincy and conference space.

Ground Floor  Food Hall
  Ritazza Café, Harry Ramsdens, Upper Crust, Spar shop, Graduate Bar
  **Shop and Copy Shop**-Subsidised goods with multi-deals and promotions. Photocopying and binding at competitive prices. Crested goods available including wide range of clothing. Tickets for DMU Leicester Riders Basketball team.
  3 ATM machines

First Floor   Student Union offices, Demon FM studios, non alcoholic zone, IT fix

Second floor  1000 person capacity disco venue
  Dance/Theatre space
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DE MONTFORT UNIVERSITY STUDENTS’ UNION

- De Montfort Students Union is run independently from the university. It’s a non-profit organization meaning that all money spent on any DSU services is directly reinvested.
- **Run for the students by the students**-Executive Officers are elected annually in a cross campus ballot to represent all students primarily with the University but where relevant with the National Union of Students.
- **Welfare and Education Department**-Professional staff provide free, independent and impartial advice to students on a whole range of issues e.g. housing problems, benefit advice, immigration assistance and course problems.
- **DSU Lettings**—DSU provide a safe, secure and reliable housing agency for students at DMU. No Agency Fee’s for students
- **DSU Tech** – Laptop and PC or technology Repair service. A service really useful for when your laptop/pc/memory stick dies just before a deadline. 48 hour turnaround/repair.
- **Food and Drink**- Good value food and drink in The Wicked Cafe.
14, Go up to first floor – stand outside the red wall and introduce the Students Union. Walk through the Union to Level 1 – The Venue

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• **Other Services** – The DSU Shop provides hoodies, art supplies and a second-hand book store.

• **Social events** - Nightclub/disco venue with 1000 capacity having regular branded nights as well as special events like Freshers week, Snow and Summer Balls.

• **The Lounge** - DSU’s Social Space where you can chill out, study or chat with your friends in a vibrant social space.

• **Student Media Department** - The Demon – the student newspaper has an editorial policy which means that it is independent from the university and students union; this allows students to run with any story they choose without fear of censorship, the policy also allows a ‘right to reply’ to any person or organisation. Demon TV - now in its seventh year provides an online service at demontv.co.uk showcasing student talent both in front and behind the screen, Demon FM – award-winning student radio station licensed to operate 24 hours a day all year round as a Community License, broadcasting locally on 107.5 FM and online at demonfm.co.uk. Demon Media Memberships can be bought from the DSU website (demontfortstudents.com)

• **Clubs and Societies** - A wide range numbering over 70 e.g. Rugby, Rowing, Sub Aqua, African Caribbean, Theatre, Political, Cultural and Religious. If there isn’t one to suit you’re encouraged to start one. DSU Active cards and Society Memberships can be bought from the DSU website. Sports clubs and societies are mixed ability/open to all.
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• RAG – Stands for Raise and Give and is the charity arm of the students union. It encourages students to raise money for local, national and international charities in fun, silly and innovative ways. Small scale events such as Escape and Evade and Jailbreak see sponsored students trying to travel as far away from campus and back in 36 hours without spending a penny. Annual events such as Movember – sponsored moustache growing and the Naked Calendar happen every year. Other events such as skydives and mountain climbs are unique ways to create lifelong memories all in the name of a good cause.

15, Exit campus centre and make your way to Student Service/Gateway House.

On the way point out the IOCT
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Institute of Creative Technology (ADH)

- The IOCT building is a multi purpose flexible space which is also the home of DMU Robotics Society which includes robotic dogs, ants etc. These Robots live and roam freely around the centre. The lobby houses a resident ANIMATRON, plasma screens, projection facilities, greenery and a social area.

- During the year the IOCT will be running lectures, seminars and discussion events on campus and online for students, DMU researchers and the public.

- IOCT initially covers 3 DMU faculties which are Art and Design, Computing Science and Engineering and Humanities for its Centre of Excellence.

Most Researchers are also active teaching staff on many DMU creative courses which means they have major influences on Undergraduate teaching.
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Gateway House - Faculty of Technology

- Gateway House is home to the department of Informatics and Computer Technology in the Faculty of Technology.

- Technology has a long record of excellence in teaching across its range of courses, many of which have links with major employers including the BBC, Confetti Institute of Creative Technologies, Spool Films and Orange.

- The faculty is at the forefront of important research, including the development of mobile technologies, global mapping, developing bomb disposal robots and creating the world’s first 3D TV broadcast system!

- The Faculty is continually updating facilities in the Gateway building including new state-of-the-art games facility, virtual reality and computing forensics laboratories.

16, Walk into Student Services and stand in waiting area (keep doorway clear)
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Gateway House/ Student Services

We have developed an exciting and welcoming Student Services Centre, open daily from 9-5, to meet your needs. The Centre brings together a range of key student support services where experienced and professional staff offer high quality advice, information and guidance. You can use our “Ask Here” drop-in service for a quick and effective response with longer appointments available if necessary. The Centre also offers unlimited PC use, printing and photocopying facilities, newspapers and magazines to browse through with drinks and snacks available.

What can we offer :

- **Counselling and Student Support** – if you want coaching to make the most of your time at DMU then contact us
- **Money and Welfare** – if you are confused or worried about any aspect of student funding contact a Money Doctor for advice and guidance
- **Disability Advice and Support** – if you have a disability (including dyslexia or other learning differences) and/or medical condition then contact us
- **Supporting Transitions** – the Transitions team are here to help with any issues you may have in your first term at DMU as well as offering support for care leavers
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Housing

• Allocates all hall spaces within its stock and provides advice and guidance to help students make their accommodation arrangements.

• Accommodation guaranteed for: - all full-time first year undergraduate students including students with individual requirements referred by Disability Advice and Support and all international (non UK) students all years.

• 2399 bed spaces (696 in DMU managed halls [standard] and 1703 in privately managed halls [en-suite]).

• All halls are safe and secure and are located on or within walking distance of the campus.

• All residences are self catering.

• Internet access available in all halls subject to an additional fee.

• Housing Office maintains a regularly updated database of properties in the Accreditation Scheme run in partnership with Leicester City Council ensuring high standards of privately rented properties.
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Careers and Employment Support

- Are you looking for a job?
- Thousands of vacancies are available on DMUworks. There are graduate, full time, and part-time jobs most based locally and more - exclusively for DMU students and graduates. And you can sign up to receive job alerts for the kind of job you want.
- DMUcareerchoices is an online employability tool to help you manage your career
- The careers services can help with your CV, job application, and covering letters.
- We can help you identify work experience that will enhance your future job prospects and your CV.
- You can practice psychometric testing online and arrange for a mock interview to prepare for a job interview.
- We have International student events that focuses on your needs as an international student.
- We host two of the largest East Midlands job fairs
  - Leicestershire Student and Graduate Fair and
  - FAME
  - Also host DMUworks Part Time and Summer Fairs and Lastminutecareers

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