

## YOUR ORGANISATION + DMU = SERVICE IMPROVEMENTS

Improves staff skills and competencies to ensure the delivery of a high quality service by health and social care managers.

### Overview

A highly regarded, current and nationally recognised programme for managers and leaders working in health and social care offering two tiers of postgraduate qualification: Certificate and Diploma. Both qualifications support the development of skills and competencies needed to manage the demands of 'World Class Commissioning,' 'High Quality Care for All' and the move towards integrated working across the sector.

### Who Will Benefit?

- **Managers and aspiring managers** who hold or are progressing into general, professional or specialist management or leadership roles
- **Organisations** with a need for staff who can manage and lead changes across complex service delivery frameworks

### Key Learning Outcomes

The programme increases the competence levels of practicing managers and leaders and supports their development not only for the duration of the course but throughout their career. Specifically, it brings a deeper understanding of management and leadership skills within the manager's own environment and the wider context of the sector and an ability to link these to theory and evidence based practice.

### Programme Structure

Each qualification can be completed over a 12 month period through part-time study using progressive methods of blended learning.

- **Delivery** is by blended learning using high quality learning materials endorsed by the NHS, Social Care and The Institute for Healthcare Management. Managers benefit from group workshops and tutor support but will also engage in self-study and personal research.
- **Resources** available include the University's virtual learning environment, **Blackboard**, and a personalised, student portal, **myDMU**. These provide internet based materials, access to electronic journals and academic databases, interactive student-staff forums and the University library. Students who are new to study, or returning to it post-experience, can find study skills support material from the library website.
- **Assessment** of each module is by submission of a work-based assignment in the form of a report or a group presentation.
- **Tailoring options** to meet your organisation's needs include contextualisation of materials, adaptation of delivery format

and duration and delivery 'in-house' to a cohort exclusively from your organisation or from a consortium of organisations. Please contact one of our Business Development Managers to explore how we can best tailor our provision to meet your needs.

#### – Certificate Module Titles

- The Manager
- Managing People
- Managing Services
- Managing Information

#### – Diploma Module Titles

- Managing Your Enterprise
- Managing Personal & Team Effectiveness
- Managing Service Delivery
- Managing Information
- Managing Finance
- Business & Service Planning

### Learning Pathway

Postgraduate Certificate in Managing Health and Social Care

Postgraduate Diploma in Managing Health and Social Care

"I learnt so much from the certificate programme and have been able to adapt theories and concepts into my every day working life as a Team Leader. The sharing of learning from other students with different backgrounds has broadened my understanding of the wider care sector"

MHSC Graduate

We would welcome the opportunity to explore how De Montfort University could support your staff development strategy. For more information or to discuss your requirements, please contact one of our Business Development Managers:



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**ADD DMU. PROFIT FROM OUR EXPERTISE**

# Case Study: Birmingham & Solihull Mental Health NHS Foundation Trust

Leadership Skills for Managers in Health and Social Care

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## The Organisation

Birmingham and Solihull Mental Health NHS Foundation Trust provides care to those experiencing mental health problems. It is one of the largest mental health trusts in the country, serving a culturally and socially-diverse population of 1.2 million spread over 172 square miles, and achieving an income of over £200 million. Over 4000 dedicated staff continually strive to “Help People Get Better” and to challenge the stigma associated with mental illness. Care is provided in a variety of settings, from community based mental health teams through to acute wards and day centres.

## Why the MHSC?

Birmingham & Solihull Mental Health NHS Foundation Trust wanted to offer an education programme which would develop and consolidate the management and leadership skills of individuals and would allow staff to gain a Postgraduate qualification through part time study as part of their Personal Development Plan.

There are clear benefits to both the organisation and the student, over and above the achievement of a recognised postgraduate qualification.

### – Local Delivery & Focus on Local Issues

- Within the overall structure there is flexibility to include locally relevant, ‘live’ issues to give students the benefit of applying their learning processes to real life situations. This is easily implemented by the local centres which are approved to deliver the programme on behalf of De Montfort University.

### – Sharing Best Practice

- In addition to learning about and discussing management approaches, tools and techniques, delivery to an NHS cohort allows students to contribute their personal experiences and to share best practice

### – Action Learning Sets

- Action Learning sets, which have been incorporated as part of the MHSC, are extremely beneficial to students, providing them with time in a confidential setting where they can discuss personal work issues and explore alternative possibilities to resolve them.

“We have worked with De Montfort University for a number of years and have always found them to be extremely helpful and accommodating whilst always retaining a highly professional and reputable service”

Management Development Manager  
Birmingham & Solihull Mental Health Trust

Birmingham and Solihull   
Mental Health NHS Foundation Trust

