

## **6: EXTERNAL REVIEW (Office of the Independent Adjudicator)**

Currently registered students and alumna who have exhausted the University's internal complaints procedure and do not consider their complaint has been satisfactorily dealt with may ask the Office of the Independent Adjudicator (OIA) to consider their case. Complainants should contact the OIA directly for information on the OIA scheme for reviewing student complaints<sup>1</sup>. OIA contact information is given in the leaflet explaining the University's Complaints Procedure.

Please note that the OIA will not review complaints from applicants for places on University courses.

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<sup>1</sup> The OIA website is at <http://www.oiahe.org.uk/>