



“DE MONTFORT STUDENTS' UNION (DSU) UNIFIES THE STUDENT VOICE AND STANDS BY YOU ALL. THIS CHARTER AND ITS COMMITMENTS ENSURE YOUR EXPERIENCE AT DMU ACHIEVES ITS FULL POTENTIAL. THESE VALUES ENSURE AN ENJOYABLE AND FULFILLING MEMBERSHIP OF YOUR UNION.”

Adil Waraich, De Montfort Students' Union President

DMU STUDENT CHARTER

2015–2016

This charter has been created and is maintained jointly by DMU staff and students. It sets out commitments from the university to students, from students to the university, and from the Students' Union to students.

DSU'S COMMITMENTS TO YOU

Community

- Be your voice on campus and help you engage with the university
- Provide a welcoming and open union environment
- Provide networks for you to socialise, develop and try new things with like-minded people

Democracy

- Represent all students equally and ensure your interests have a voice
- Hold democratic and representative elections
- Represent and campaign on your behalf both locally and nationally
- Work with the university to communicate, consult and feedback

Fun

- Organise safe and affordable social activities in and out of the university
- Offer clubs, societies, sports and other extra-curricular activities

Growth

- Provide training and support for student enterprise, business and volunteering
- Give you the chance to make a difference by running for student office
- Empower you to reach your potential

Quality

- Provide quality independent advice to everyone
- Consult with you and present feedback to the university's Executive Board
- Contribute to improving the quality of the university





“DMU IS DEDICATED TO PROVIDING ALL OF OUR STUDENTS WITH A REWARDING UNIVERSITY EXPERIENCE. WE SUPPORT ALL OF THE COMMITMENTS IN THIS CHARTER AND ENCOURAGE YOU TO DO THE SAME AS YOU ENJOY YOUR TIME AS PART OF OUR UNIVERSITY COMMUNITY.”

Dominic Shellard, Vice-Chancellor

“BEING A STUDENT AT DMU IS AMAZING, TO ENSURE WE ALL GET THE BEST ACADEMIC EXPERIENCE POSSIBLE THE STUDENT CHARTER HAS BEEN CREATED. BY WORKING IN PARTNERSHIP WITH DMU AND DE MONTFORT STUDENTS' UNION YOU CAN SHAPE YOUR FUTURE.”



Amie Chapman, De Montfort Students' Union Deputy President, Education

DE MONTFORT UNIVERSITY'S COMMITMENTS

Teaching and learning

- Deliver teaching informed by world-class research
- Use appropriate technology to support you
- Offer varied assessment, giving you timely and constructive individual feedback

Support

- Provide you with a Personal Tutor
- Provide academic, professional and personal support when you need it
- Offer activities to enhance your employability
- Develop your confidence and independence, helping you fulfil your potential

University life

- Provide high quality resources and equipment for learning
- Provide a safe, secure and well-maintained campus
- Commit to environmental sustainability
- Offer areas for you to study alone and in groups, plus chill-out, social and networking space, and sports facilities

Awareness

- Communicate with you clearly, effectively and in good time
- Consult and listen to your views, and act on your feedback

Dignity and respect

- Ensure we respect and celebrate cultural and international diversity in all our services
- Deliver services accessibly and inclusively
- Provide equality of opportunity for all of our staff and students
- Treat students and staff with dignity and respect, both in person and online

YOUR COMMITMENTS AS A STUDENT

Teaching and learning

- Prepare in advance and plan your workload
- Complete all your work to deadlines and learn from assessment and feedback
- Share and discuss your ideas, participating in your learning and attending timetabled sessions

Support

- Engage with your Personal Tutor
- In partnership with your tutors, take responsibility for developing university skills
- Recognise and develop your employability
- Keep the university informed of any changes in your personal situation via MyDMU

Take part in university life

- Engage with De Montfort Students' Union (DSU)
- Take part in academic and social activities across DMU and DSU
- Engage with formal and informal feedback opportunities

Awareness

- Discover the services available to you and use them as needed
- Be aware of the DMU guidelines and regulations

Dignity and respect

- Develop professional standards of behaviour
- Treat other students and staff with dignity and respect, both in person and online
- Respect yourself, the university environment and the wider community