

Chapter 1 Entry, registration and Student status

1 Regulations

- 1.1 All Students (including all further education, undergraduate, postgraduate and research Students, those attending for approved short courses and those attending De Montfort University programmes in partner institutions) will be subject to the regulations and policies of the University in force at any time during the period of their studies. These regulations and policies are available via the Internet here: [Student regulations and policies \(dmu.ac.uk\)](https://www.dmu.ac.uk/student-regulations-and-policies).
- 1.2 In addition, Students attending De Montfort University programmes in partner institutions or undertaking placement with approved providers as part of their programme, will be subject to codes of conduct and disciplinary regulations in force within the partner institution or placement provider.
- 1.3 All Students are subject to established procedures for academic assessment and progression, variation of their registration status, exclusion on academic grounds, and to the rules and procedures relating to disciplinary offences as determined by the Board of Governors.

2 Registration

- 2.1 Minimum age for applicants
There is no minimum or maximum age requirement for applicants to University programmes. Applicants will normally be aged 18 years or over within 12 weeks of enrolment. Applicants who will not be 18 on enrolment should read the University's [policy for managing Students who are under 18 on registration](#).
- 2.2 Deadline for registration
Deadlines for registration can be found in the [Academic Regulations](#).
- 2.3 Legal right of residence
The University reserves the right to refuse acceptance or registration to a candidate for admission where the University is aware that the candidate has no current legal right of residence in the country where the candidate would be undertaking studies. Where the University suspects that a candidate may be in such a position, then the University reserves the right to defer acceptance or registration while it undertakes enquiries to verify the legal status of the candidate.

2.4 Student ID card

Eligible Students (UK based) will be provided with a personal Student identification card, which bears their official registration number. This card cannot be issued until the prospective Student has completed registration. The card remains the property of the University, it must be carried at all times whilst on University premises, and must be surrendered to any Staff member of the University on request. The card must not be given to any other Student or individual. Students found in possession of an ID card that does not belong to them, will have both their own card and the card for the other person(s) confiscated and they (and the card owner) could be subject to disciplinary proceedings.

2.5 Payment of fees

No person shall be permitted to remain registered as a Student until they have paid the appropriate fees or made arrangements for payment acceptable to the University in accordance with the Charging and Refunding Policy. This policy can be found here: [Tuition fee charging and refunding policy 2022/23](#). Any work due to be submitted during a period of de-registration will be counted as a non-submission. Please also refer to Paragraph 5 below.

2.6 Criminal Convictions

2.6.1 The policy of the University is that no person is discriminated against, either directly or indirectly, on the grounds of their offending background. Nonetheless, where a course leads to a qualification or licence to practise a particular profession, the University has a duty to ensure that it recruits and trains people who will not be prevented from entering their chosen profession because of their offending background. Some courses are exempt from the Rehabilitation of Offenders Act 1974; for example, courses which involve a placement in law enforcement, a health and social care environment, or a school, in which case spent conviction(s), caution(s), reprimand(s) and final warning(s) will need to be declared. Applicants for places on such courses are required to obtain appropriate disclosure from the Disclosure and Barring Service. A criminal record will not automatically prevent an applicant from taking a place.

2.6.2 As part of the registration and re-registration process, all prospective Students and current Students are required to provide accurate and up-to-date details of any relevant unspent criminal convictions. Failure formally to notify the University of a criminal conviction, which has not been spent under the Rehabilitation of Offenders Act 1974, or of any police investigation which might lead to a criminal conviction, may

result in withdrawal of registration on any programme. Such notifications must be made on the application form or self-declaration form or subsequently to the Head of Security.

2.6.3 Records of all such investigations shall be maintained in accordance with the University's policy on retention and disposal of Student records set out in Chapter 7, Paragraph 5 of these General Regulations.

2.6.4 The University reserves the right to undertake a risk assessment for the safety of all Staff and Students, and the applicant concerned, when considering the admission of any applicant who has previously committed a serious criminal offence. For further guidance please see the University Admissions policy.

2.7 Family members who are University Staff

The University prohibits direct teaching, examining or supervising of a Student by a member of Staff who is either a family member or in a close personal relationship. Whilst there is an expectation that the member of Staff will ensure the University is aware of any such cases, Students also have a responsibility to inform their Faculty Associate Dean (Academic) or Faculty Associate Dean (Research and Innovation) (or nominee) immediately, in writing, if this situation arises. This information will be kept on record, for the duration of the Student's registration at the University, to avoid such situations occurring.

2.8 If a Student is aware that any member of their family (or a person they are in a close personal relationship with) is, or becomes, a member of Professional Services or Senior Staff, they must inform the Executive Director of Student and Academic Services who will ensure appropriate measures are in place to protect confidentiality and integrity of data.

2.9 Untrue statements and omissions

The discovery, however belated, of any form of fraudulent, untrue or misleading statement or one which omits pertinent facts (e.g. an unspent criminal conviction, or report from Occupational Health about a Student) on an application, declaration or registration form or made during the application process or at interview, or failure to fulfil any registration requirements (e.g. failure to provide original examination certificates or to apply for a Disclosure and Barring Service disclosure) will lead to an immediate withdrawal of any offer of a place.

2.10 Where the Applicant has already registered as a Student, the Executive Director of Student and Academic Services may declare the registration void, in which case the Student shall be withdrawn from the University.

- 2.11 In such cases, the former applicant or Student may present any explanation or observations to the Vice-Chancellor in writing within 10 University working days of the date on which the Executive Director posted and/or emailed the letter notifying the Student of their withdrawal of registration. On receipt of such written representation, the Vice-Chancellor will review the action taken by the Executive Director. The decision of the Vice-Chancellor shall be final and not subject to review by any other University body.
- 2.12 Where, in accordance with this regulation, the offer of a place has been withdrawn or a Student's registration has been declared void, that person will not normally be eligible to gain readmission to the University at any time in the future.
- 2.13 Registration on more than one programme
No Student may be registered simultaneously on a full-time programme and any other programme of studies, whether solely with the University or involving any other institution, without the explicit written permission of the member of Staff designated as responsible for the full-time programme. The discovery of any such dual registration may result in the withdrawal of registration on either or both programmes.
- 2.14 Students in paid employment
Students should note that they will be personally responsible for ensuring that their academic work is not disadvantaged by any paid employment. Where the Student is subject to border control in the UK, the Student is personally responsible for ensuring that any work undertaken does not represent a breach of any restrictions on hours or type of work as per the Students Visa. Students are advised that full-time employment is not consistent with the requirements of full-time study. Employment in excess of 15 hours per week is likely to be detrimental to academic achievement and the health and wellbeing of the Student.
- 2.15 No Student registered on a full-time programme should present commitment to paid employment as extenuating circumstances in requesting deferral of an assessment (see Chapter 5: *Deferral of assessment on grounds of extenuating circumstances*) or in appealing against an assessment board decision (see Chapter 8: *Students' right of appeal against assessment board or Higher Degrees Committee decisions*).
- 2.16 Where the University has concerns that a Student sponsored under its Student Route license is working hours in excess of those permitted under the terms of their visa, following investigation, the university reserves the right to cancel the Student's registration and notify UKVI of a withdrawal of Student Route sponsorship for that Student.
- 2.17 Student address and changes of address and contact details

Completion of registration for an academic year requires notification by each Student of their permanent address, term-time address and contact details, where appropriate. All Students must therefore confirm this information at the start of every academic year. In addition, for registration in a current academic year to remain valid, a Student must notify the University of any change(s) in term-time or permanent home address(es) from those given on their registration form, as soon as any change has been affected.

- 2.18 The University requires Student Route visa Students' term-time addresses to be within a 40-mile radius of the campus. Students that live outside of this radius may request exemption from this requirement; applications will be considered on an individual basis, and the decision to grant any exemptions will be made by the Immigration Compliance Manager and is final.
- 2.19 Student Route visa Students who declare a term-time address outside of a 40-mile radius, or that are believed to have declared an address at which they do not genuinely reside in during term time, will have their registration cancelled and the University will notify UKVI of a withdrawal of Student Route sponsorship for that Student.
- 2.20 Student name and change of name
Applicants must apply using their name as it appears on their birth certificate or passport unless they can provide suitable evidence that their name has been formally changed (for example by marriage, divorce or statutory declaration). Students are required to submit official ID documentation as part of the registration process. The name on the Student record will be updated to reflect the Student's official name. All official documentation, including final award certificates, will be provided under the name that the Student declared on their registration form. The University is not able to produce documentation in any other name, including any name change which occurs after the Student has graduated or otherwise left the University. The University will look at requests for a change of name on award documentation if the former student has changed their name due to identifying as a trans person. To process these requests, please contact the Academic Awards Team directly by email academicawards@dmu.ac.uk for more information please see the policy on student names found here: [Policy on student names \(dmu.ac.uk\)](#)

3 Variation to registration status

- 3.1 The registration of a Student can be ended or suspended as an outcome of failure in assessment, as an outcome of a disciplinary hearing, as the outcome of an academic offence hearing, as a result of failure to pay outstanding debts or persistent absence from the University.

- 3.2 Additionally, the designated senior member of Staff has the power to immediately suspend a Student from the University, or to exclude the Student from particular facilities, or to require that the Student have no contact with a named person or persons, or otherwise to vary the conditions of study and attendance of a Student, if there is good and sufficient cause. (See Chapter 2: Student Discipline and Chapter 3: Student Concern Process).

4 Attendance and absence

4.1 Monitoring attendance

Students are expected to be present at all scheduled activities within their programme. Students with a poor attendance record will be notified by their Faculty.

- 4.2 Faculties may monitor other forms of academic engagement including but not limited to learning platforms such as virtual learning environment (VLE) and MS Teams and Library usage.

- 4.3 For further information please refer to the University's student attendance monitoring policy, Annex 1 to this chapter.

4.4 Absence

Students must not be absent from face-to-face teaching at the University without good cause. Absence may also include failure to log on to pre-recorded (asynchronous) online teaching or failure to be present at live (synchronous) online teaching. For absences due to illness, lasting up to six consecutive calendar days, Students must inform the tutors, whose classes they are missing, of the reasons for their absence. For absences of seven consecutive calendar days or more due to illness a medical certificate must be submitted to the Faculty Office responsible for the Student's programme. If the Student wishes the illness to be taken into account in relation to an assessment of work, they must follow the procedures set out in Chapter 5 of these Regulations. Persistent absence from the University could result in a change to a variation in registration status as per paragraph 3.1 of this chapter.

- 4.5 **Students receiving Student Loans Company (SLC) financial support**
Students in receipt of any SLC financial support should note that the University is obliged to inform the SLC of any unauthorised absence and absences due to illness of more than 60 calendar days.

4.6 Students who hold a Student Route Visa

In addition to 4.2 above, attendance for Students who hold a Student Route visa will be specifically monitored through timetabled taught activities. Those Students whose attendance falls below the required

standards will be reported as no longer attending the University to UK Visas and Immigration (UKVI). This may lead to UKVI curtailing the Student's visa as per their regulations.

4.7 Leave of absence

When a leave of absence is requested for any purpose, except special study (which may be approved as part of the programme), a Student must contact the appropriate Associate Dean (Academic) (or supervisor in the case of research Students) (or nominee) to make the request. This should be done at the earliest opportunity, in advance of the extended leave period.

- 4.8 Where a Student Route Student is requesting a leave of absence, under any circumstances, that is 4 consecutive weeks or more (excluding university vacation periods), the authorisation of this absence must also be approved by the Immigration Compliance Manager. Any absence that is taken that has not been authorised will count against the Student's non-attendance record and may contribute to the University's decision to cancel the Student's registration and withdraw Student Route sponsorship for that Student.

4.9 Withdrawal

A Student who decides to withdraw from a programme must inform their Associate Dean (Academic) or nominee in writing, clearly stating the date on which they wish to withdraw. In exceptional circumstances the University may refuse a Student's application to withdraw from their studies pending the outcome of a disciplinary, Fitness to Practise or Academic Offence investigation and panel hearing. If a withdrawal is granted and there are disciplinary procedures in progress, any return to study will result in outstanding procedures being resumed upon return.

4.10 Student participation in sport training and competitive fixtures, including but not limited to British Universities and Colleges Sport (BUCS) competitions

As per 4.1, students are expected to be present at all scheduled activities within their academic programme. Students' absence for sport training and "regular/Wednesday" league fixtures is not permitted. The University fully supports the participation of University teams in the Quarter Final, Semi-Final and Final stages of BUCS competitions. The Associate Dean (Academic), or nominee, may grant leave of absence to Students in these exceptional circumstances on condition that the following guidelines are adhered to:

- 4.10.1 The Student should make Associate Dean (Academic), or nominee, aware of their probable participation in a team competing in the final stages of a BUCS competition.

- 4.10.2 At the same time the Student should inform the Associate Dean (Academic), or nominee, of the dates of the Quarter Finals, Semi-Finals and Final of the event in which they are taking part.
- 4.10.3 The Student should give the Associate Dean (Academic), or nominee, one week's (or if this is not feasible at least 4 University working days) notice of requiring leave of absence from a lecture on a Wednesday morning.
- 4.11 Students requesting absence from lectures and other academic activities should note that they will be personally responsible for ensuring that they are not disadvantaged by such an absence and will take personal responsibility for making good their inability to be present at lectures and other academic activities.
- 4.12 Professional obligations within programmes cannot be compromised and the final decision in these situations' rests with the Programme Leader (or supervisor in the case of research Students).

5 Payment of fees and other commitments

5.1 Students' responsibility

Students are responsible for the payment of the following fees for each session, and payment is due at the start of session (see also 5.3):

- Tuition fee
- Accommodation fee, where applicable (see 5.9)
- Programme registration fee, where applicable
- Programme examination fee, where specified

Students may be allowed to pay their fees by instalments in accordance with such procedures as are notified. Please refer to this policy for details:

[Student Debt Collection Policy \(dmu.ac.uk\)](http://dmu.ac.uk)

5.2 Temporary registration

The Executive Director of Student and Academic Services has discretion to allow a person who has not yet paid the fees, or made arrangements for payment acceptable to the University, or who has any other debt to the University, to attend a programme for a temporary period. Such persons are, for the temporary period, subject to the same rules and regulations as apply to fully registered Students. If these persons have not paid their fees or other debts by the end of the temporary period, their registration shall be declared void.

5.3 Varying payment date

The requirement with regard to date of payment (5.1 above) may be varied where evidence is produced that the particular fees are to be paid by the Student Loans Company, a local authority, or other sponsoring organisation according to any arrangements as may be acceptable to the appropriate University authority.

- 5.4 Sanction for failure to pay tuition fees
Students who owe tuition fees will not be permitted to submit work and these will be marked as non-submissions.
- 5.5 No academic awards shall be conferred upon Students who owe tuition fees. Attendance at graduation will not be permitted for Students who owe tuition fees.
- 5.6 The University will not provide references, confirmation of award and/or achievement, replacement transcripts or certificates or verification of true copy documents for Students with tuition fee debts or for those who have been expelled from the University for non-payment of tuition fees.
- 5.7 After due warning, the registration of Students who have failed to pay tuition fees shall be declared void, acting on behalf of the Vice-Chancellor.
- 5.8 The University reserves the right to implement alternative debt collection procedures, including the engagement of a commercial debt collection agency, in the case of any Student who has unpaid tuition fees for any period, or still has outstanding fees on completion of their programme or when their registration is ended, if they are dismissed. The University will pass on any extra costs incurred to the Student.
- 5.9 Accommodation fees
A Student resident in a University Hall of Residence or other University accommodation must pay the appropriate fees by the date stipulated in the Occupational Licence which they are required to accept. Where the Student fails to pay the fees by the due date in any period, the University may terminate the Occupational Licence by giving not less than one week's written notice to the Student.
- 5.10 The University will endeavour to work with Students who fall into debt in relation to their accommodation fees and will pursue all methods of debt recovery with due consideration given to the Student's individual circumstances. If the University's internal enforcement mechanisms have been unsuccessful then the University may engage the services of a commercial debt collection agency where appropriate.
- 5.11 In the event that a Student does not pay the amount owed and all alternative methods of obtaining payment have been exhausted the University may, in exceptional circumstances and taking in to account all the circumstances of the particular case including whether or not there has been any challenge or complaint about the amount owed, implement the sanctions outlined in paragraph 5.4 (above).

- 5.12 Textbooks, equipment and other materials
For some programmes, Students are required to provide themselves at their own expense, with specified equipment, materials and textbooks. For some programmes the Faculty makes a charge for materials. Such charges are notified to Students before they register. In some instances, the Faculty may loan textbooks, equipment and other materials to Students. Failure to return these items within the agreed period may result in the Student incurring a debt to the University (see paragraph 5.13 below). Faculties will notify Students of this possible sanction before a loan is authorised. Audio Visual Loans has its own terms and conditions which can be found here: [Audio Visual Loans: Terms.pdf \(dmu.ac.uk\)](#)
- 5.13 Failure to pay other academic fees and dues
The University will endeavour to work with Students who fall into debt in relation to other academic fees and dues and will pursue all methods of debt recovery with due consideration given to the Student's individual circumstances. If the University's internal enforcement mechanisms have been unsuccessful, then the University may engage the services of a commercial debt collection agency where appropriate.
- 5.14 Examinations
Some examinations have specific entry and/or fee requirements over and above the University registration processes described above. In such cases, it is the responsibility of each Student to submit completed examination entry forms by the due date in accordance with official notices.
- 5.15 Further information about examination entries may be obtained from Faculty Offices.
- 5.16 Periods of suspension, debt hold, or debt exclusion will not be accepted as valid reasons for seeking extensions, deferrals or academic appeals.
- 5.17 Replacement certificates and transcripts
The University makes an administrative charge for providing replacement award certificates and transcripts. Students must complete the application process to request a replacement certificate. The University is able to provide certified copies for a charge.

6 Health and Safety

- 6.1 Each registered Student is required to ensure that they are fully aware of Part 1 of the University's Health and Safety Policy statement, and Part 2 entitled 'University Staff and Students', which has particular reference to Students' responsibilities at the University in respect of health and safety. Extracts from the University's Health and Safety Policy, Parts 1 and 2 are reproduced in Chapter 10 of these Regulations. [The full Health and Safety Policy is published on the De Montfort University Intranet.](#)

7 Policy on Gifts

- 7.1 The University takes its legal obligations under the Bribery Act 2010 very seriously, and in light of this Staff are not able to receive gifts from Students under any circumstances. It should also be noted that a breach of this provision in certain circumstances could amount to both a disciplinary and criminal offence.

8 Rescinding of an Award

- 8.1 The University reserves the right to rescind and deprive a person of any award granted to them by or on behalf of the University in accordance with section 76(5)(c) of the Further and Higher Education Act 1992. These provisions may be applied in cases where allegations of a serious academic offence have been substantiated after an award has been conferred or if a Student has gained admission to the University via deceptive or dishonest means.
- 8.2 The decision to rescind an award will be taken by the Vice-Chancellor on the recommendation of the appropriate Assessment Board or Higher Degrees Committee.
- 8.3 The Executive Director of Student and Academic Services, or nominee, will write to the Student accordingly. Any Student who wishes to appeal such a decision should do so in writing to the Executive Director of Student and Academic Services within 10 University working days, who will arrange for a member of the Board of Governors to review the decision.

9 Student Route visa Students

- 9.1 Students sponsored by the University under the Student Route are subject to additional responsibilities. Where a Student fails to fulfil these responsibilities, the University will take appropriate action, up to and including withdrawal of Student Route sponsorship, which will lead to curtailment of the Student's Student Route visa by UK Visas and Immigration ("UKVI").
- 9.2 Student Route visa Students must update the University of changes to their contact details. Failure to respond to requests for confirmation of contact details will be deemed as Students not complying with a request from their Student Route sponsor and the University will withdraw sponsorship. Students should note that the locality of their home address is not an acceptable reason for missing University engagements.

- 9.3 It is the responsibility of the Student to ensure that they have valid, in-date permission to be in the UK. At any time during a Student's enrolment, should the University not be satisfied that a Student has valid permission to be in the UK, the University will withdraw sponsorship. Where there is failure to provide original documentation demonstrating valid leave, the University will assume the Student does not have valid leave and will take action accordingly.
- 9.4 The University will contact Students from time to time regarding issues relating to a Student's Student Route visa status. Repeated failure to respond satisfactorily to requests for information will be deemed as the Student not complying with their Student Route sponsor, and the University will withdraw sponsorship.
- 9.5 Should the University have concerns about a Student failing to comply with any terms of their Student Route visa, such as excessive employment, the University reserves the right to report these concerns to UKVI and/or withdraw sponsorship.
- 9.6 The University will only maintain Student Route sponsorship where the Student is undertaking study with attendance. Where a Student is undertaking a period of study in which their attendance is not required, the University may withdraw Student Route sponsorship.
- 9.7 Where a Student's visa is due to expire during the period of study, the University will only issue a Confirmation of Acceptance for Studies (CAS) where the Student's attendance is required during the additional period of study.
- 9.8 The University's decision about a Student's Student Route sponsorship during a period of non-attendance is final and not subject to any other internal procedure.